Epic X Playcon Social Media Giveaway 2026 - Terms and Conditions

1. Scope

1.1 Epic Communications Limited ("**we / us / Epic**") is providing an opportunity for you to participate in a giveaway (the "**Giveaway**"). The winner will be selected at random.

1.2 Epic is launching this Giveaway through Epic's Instagram page, subject to these specific terms and conditions ("**Specific Terms and Conditions**")**.**

2. Giveaway Period

2.1 The Giveaway will commence on the 13/11/2026 upon the posting of the content announcing the Giveaway on Epic's Instagram page (the "**Announcement**").

2.2 The closing time of the Giveaway is 17/11/2026 at 13.00 (the "**Closing Time**"). All entries received after the Closing Time will be invalid and shall not be considered.

3. Eligibility

3.1 Anyone with an Instagram account can participate in this Giveaway.

4. Giveaway

4.1 To enter the Giveaway, you must follow the steps indicated in the caption of the Announcement post on Instagram.

4.2 Participation is free of charge.

5. Selection of the Winner and Prize

5.1 Epic shall randomly draw one (1) winner who will win 2 Platinum Passes for the Symphonic Pixels on 20th November 2026 at Playcon (referred to as the 'Prize') at the event mentioned in the Announcement post.

5.2 The winner will be announced on Instagram, in the comment section of the Announcement post.

5.3 The randomly selected winner must answer a skill question via a call or private message and, if answered correctly, confirm acceptance of the Prize.

5.4 If the winner cannot be contacted or does not answer the skill question correctly, the Prize will be forfeited and a new participant which is randomly selected, will be eligible to win the Prize.

5.5 The Prize awarded cannot be exchanged in return for cash or any other products and/or services.

6. General

6.1 By entering this Giveaway, you shall be deemed to have accepted these Specific Terms and Conditions.

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6.2 By accepting the Prize, the winner is accepting to participate in photos, recordings, videos and or/film session(s) which may be used for marketing or promotional purposes.

6.3 By accepting the Prize, the winner consents and authorizes Epic Communications Limited to share their name and surname with the Event Organizers to benefit from the Prize and to be added on the VIP guest list.

6.4 These Specific Terms and Conditions must be read in conjunction with (i) the General Promo Terms and Conditions, (ii) General Terms and Conditions , and any other applicable terms and conditions.

6.5 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at www.epic.com.mt/privacypolicy/

6.6 We reserve the right to stop, suspend, amend or otherwise alter this Giveaway and these terms and conditions at any time.

6.7 Epic shall not be held liable, for any reason whatsoever, if the Giveaway is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds and furthermore we shall not be obliged to offer an alternative.

6.8 This Giveaway is in no way sponsored, endorsed or administered by or associated with any third-party organisation.

6.9 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Giveaway.