Bring a Friend Offer Terms and Conditions

1. Epic Communications Limited ('we/epic') is offering new and existing consumer customers ('you') to benefit from the 'Bring a Friend offer' ('Offer') under these terms and conditions ('Specific Terms and Conditions'). When participating in this Offer, you are automatically accepting to adhere to these Specific Terms and Conditions, General Mobile Terms and Conditions available at Mobile General Terms & Conditions, General Fibre Terms and Conditions available at General Fibre Terms & Conditions, General Plug & Play Terms and Conditions available at General Plug & Play Terms & Conditions and Promo General Terms and Conditions available at Promo General Terms & Conditions. These terms are applicable as from 3rd November 2026 until 31st December 2026 ('Offer Period').

2. **Offer Details**:

2.1 You may be eligible for a twenty Euro (€20) credit on your Epic account when you refer a friend or family member to switch or join Epic from another local operator. If the switch or join is successful, both you and your friend/family member will benefit from credit as specified here below in clause 2.2. If the switch or join is not successful, you and your friend/family member will not benefit from credit on account.

2.2 You as the referrer will get a one-time twenty Euro (€20) credit on your Epic account which will be viewed on the following month's bill, whilst your friend/family member will get a one-time ten Euro (€10) credit on their account ('Gift') if the switch or join is successful.

2.3 The friend/family member may redeem the Gift by calling Epic or going to an Epic store and joining Epic on pay monthly mobile plans/home fibre internet plans/plug and play plans and upon providing any relevant confirmation details to the agent during the call or in store.

2.4 The friend/family member shall not be eligible for the Offer should they switch from one Epic tariff plan to another.

2.5 If you are an existing customer, you cannot refer yourself when subscribing to a new Epic plan.

2.6 If you are an existing customer, you must not have any overdue amounts on your Epic account.

2.7 The friend/family member can only be referred once to Epic. For the avoidance of doubt, if the same friend/family member is referred by the referrer and other Epic customers, only the first referral is eligible for the benefits in clause 2.2.

2.8 In the event that you decide to disconnect from our mobile plans/home fibre internet plans/plug and play plans and you have not yet redeemed the Gift in full, the remainder of such Gift shall be forfeited.

2.9 The Gift is not redeemable in cash.

2.10 Should the friend/family member fail to maintain the monthly payments, the Gift listed above to both parties in clause 2.2 may be withdrawn. Furthermore, if the friend/family member terminates their agreement within the first six (6) months, the Gift applicable to the referrer may be withdrawn.

2.11 The Offer Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Offer Period.

3. **Contact Us**

3.1. You are advised to call our Customer Care on 247 to learn more about this Offer.

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