



Paper Bill Waiver Terms and Conditions

1. These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Contract Summary of the selected service tariff plan you are subscribing to ('Tariff Plan'), General Mobile Terms and Conditions available at <https://www.epic.com.mt/general-mobile-terms-conditions/>, and Promo Terms and Conditions available at [Promotions – Competitions & Other | epic](#). These terms are applicable as from 2nd October 2026 until 31st December 2027 ('Offer Period').

2. The Paper Bill Waiver Offer ('Offer'):

- 2.1 The Offer entitles eligible customers to a waiver on the paper bill charge for twenty-four (24) months, subject to renewal during the Offer Period.
- 2.2 You shall be considered as an eligible customer and benefit from the Offer if you are sixty (60) years of age or older, are unable to subscribe to e-billing, are upgrading from a Pre-Paid plan to a Pay Monthly plan upon receiving your first Offer and are subscribing to one (1) of the Eligible Tariff Plans indicated below.
- 2.3 The Offer is applicable every month to a limit of twenty-four (24) months, as long as you continue to satisfy the eligibility criteria listed in clause 2.2 and remain subscribed to an Eligible Tariff. We reserve the right, at our sole discretion, to verify your eligibility (including proof of age) at any time during your subscription. If you fail to meet the criteria or provide proof when requested, we reserve the right to refuse or terminate the Offer. We also reserve the right to withdraw the Offer if you subsequently subscribe to e-billing.
- 2.4 This Offer is limited to one (1) per account and can be combined with any other offer unless expressly stated otherwise by us.
- 2.5 The Offer Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Discounted Period.

3. Eligible Tariff Plans:

- 3.1. Epic Starter Plan – Committed ([Epic Starter Committed T&Cs](#))
- 3.2. Epic Starter Plan – Not Committed ([Epic Starter Not Committed T&Cs](#))
- 3.3. Epic Basic Plan - Committed ([Epic Basic Committed T&Cs](#))
- 3.4. Epic Basic Plan – Not Committed ([Epic Basic Not Committed T&Cs](#))
- 3.5. Epic Standard Plan - Committed ([Epic Standard Committed T&Cs](#))
- 3.6. Epic Standard Plan – Not Committed ([Epic Standard Not Committed T&Cs](#))
- 3.7. Epic Extra Plan - Committed ([Epic Extra Committed T&Cs](#))
- 3.8. Epic Extra Plan – Not Committed ([Epic Extra Not Committed T&Cs](#))
- 3.9. Epic Premium Plan – Committed ([Epic Premium Committed T&Cs](#))
- 3.10. Epic Premium Plan – Not Committed ([Epic Premium Not Committed T&Cs](#))

4. Termination:

- 4.1. Should you terminate your Contract prior to the lapse of the 24-months' term, you shall pay all applicable termination penalties calculated with the full Monthly Access Fee, irrespective of any discount, in accordance with the Contract Summary of the selected service tariff plan.