Chocolate Fest Freebies Terms and Conditions

1. These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Contract Summary of the selected service tariff plan you are subscribing to ('Tariff Plan') and General Mobile Terms and Conditions available at https://www.epic.com.mt/general-mobile-terms-conditions/. These terms apply on the 17th of October 2026 ('Freebie Offer Period').

2. **The Chocolate Fest Freebies** ('Freebie Offer'):

2.1 The Freebie Offer entitles eligible customers to one (1) of the following freebies during the Freebie Offer Period until stock lasts;

2.1.1. Free Smartphone necklace lacet.
2.1.2. Free Smartphone wrist lacet.
2.1.3. Free Magnetic Smartphone Card Holder.

3. Freebie Offer Eligibility:

3.1 To benefit from the Freebie Offer, you must:

a) purchase a device/accessory from Epic; or
b) subscribe to a new Pay Monthly Plan, renew your existing Pay Monthly Plan, port-in to a Pay Monthly Plan, or upgrade from Pre-Paid to a Pay Monthly Plan, and in each case, subscribe to one of the Eligible Tariff Plans indicated below and enter into either a 24-month agreement or a Monthly agreement (the "Agreement").

3.2 Eligible customers are only entitled to one (1) freebie from those listed in clause 2.

3.3 The freebie cannot be exchanged in return for cash or any products and/or services.

3.4 If any freebie listed in clause 2 becomes unavailable or is out of stock, we reserve the right, at our sole discretion, to provide an alternative freebie from the freebies listed in clause 2 until stock lasts.

3.5 The Freebie Offer Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Freebie Period.

4. Eligible Tariff Plans:

4.1 Epic Starter Plan – Committed (Epic Starter Committed T&Cs)
4.2 Epic Starter Plan – Not Committed (Epic Starter Not Committed T&Cs)
4.3 Epic Youth Plan (Epic Youth Not Committed T&Cs)
4.4 Epic Basic Plan - Committed (Epic Basic Committed T&Cs)
4.5 Epic Basic Plan – Not Committed (Epic Basic Not Committed T&Cs)
4.6 Epic Standard Plan - Committed (Epic Standard Committed T&Cs)
4.7 Epic Standard Plan – Not Committed (Epic Standard Not Committed T&Cs)
4.8 Epic Extra Plan - Committed (Epic Extra Committed T&Cs)
4.9 Epic Extra Plan – Not Committed (Epic Extra Not Committed T&Cs)
4.10 Epic Premium Plan – Committed (Epic Premium Committed T&Cs)
4.11 Epic Premium Plan – Not Committed (Epic Premium Not Committed T&Cs)

5. Termination:

5.1 Should you terminate your Committed Agreement prior to the lapse of the 24-months' term, you shall pay all applicable termination penalties calculated with the full Monthly Access Fee, irrespective of any discount, in accordance with the Contract Summary.

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