



## Epic x Festa Frawli Social Media Competition 2026 - Terms and Conditions

### 1. Scope

- 1.1 Epic Communications Limited (“we / us / Epic”) is providing an opportunity for you to participate in a giveaway (the “Giveaway”). The winner will be selected at random.
- 1.2 Epic is launching this Giveaway through Epic’s Facebook page, subject to these specific terms and conditions (“Specific Terms and Conditions”).

### 2. Giveaway Period

- 2.1 The Giveaway will commence on the 12/04/2026 upon the posting of the content announcing the Giveaway on Epic’s Facebook page (the “Announcement”).
- 2.2 The closing time of the Giveaway is 13/04/2026 at 15:00 (the “Closing Time”). All entries received after the Closing Time will be invalid and shall not be considered.

### 3. Eligibility

- 3.1 Participants must have a Facebook account to participate in this Giveaway.
- 3.2 Participants must be over eighteen (18) years of age.

### 4. Giveaway

- 4.1 To enter the Giveaway, you must follow the steps indicated in the caption of the Announcement post on Facebook.

4.2 Participation is free of charge.

### 5. Selection of the Winner and Prize

- 5.1 Epic shall randomly draw one (1) winner who will win a Xiaomi Mi Robot (referred to as the ‘Prize’).
- 5.2 The winner will be announced on Facebook, in the comment section of the Announcement post.
- 5.3 The randomly selected winner must answer a skill question via a call or private message and, if answered correctly, confirm acceptance of the Prize.
- 5.4 If the winner cannot be contacted or does not answer the skill question correctly, the Prize will be forfeited and a new participant which is randomly selected, will be eligible to win the Prize.
- 5.5 The Prize awarded cannot be exchanged in return for cash or any other products and/or services.

### 6. General

- 6.1 By entering this Giveaway, you shall be deemed to have accepted these Specific Terms and Conditions.

#### Epic Communications Ltd

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epic.com.mt/contact-us  
VAT Reg No: MT12135215

Commented [SF1]: Please see update reflecting correct year.

Commented [SF2]: Based on this, we are not limiting the giveaway eligibility to any Epic subscriber or any individual present at Festa Frawli. Is this correct? If so you may retain as is if not please add the respective conditions. Also can employees participate? If no we should include an employee exclusion.

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- 6.2 By accepting the Prize, the winner is accepting to participate in photos, recordings, videos and or/film session(s) which may be used for marketing or promotional purposes.
- 6.3 The Prize is non-transferable and cannot be exchanged for cash.
- 6.4 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) General [Terms and Conditions](#) , and any other applicable terms and conditions.
- 6.5 Usage of your personal information shall be governed by Epic’s Privacy Policy which is available at [www.epic.com.mt/privacypolicy/](http://www.epic.com.mt/privacypolicy/). By entering this Giveaway, you acknowledge and consent to Epic processing your personal data for the purposes of administering the Giveaway and contacting you in connection with your participation.
- 6.6 We reserve the right to stop, suspend, amend or otherwise alter this Giveaway and these terms and conditions at any time.
- 6.7 We reserve the right to remove any comments or material deemed offensive.
- 6.8 Epic shall not be held liable, for any reason whatsoever, if the Giveaway is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds and furthermore we shall not be obliged to offer an alternative.
- 6.9 By participating you agree to fully release and hold Facebook harmless from any liability.
- 6.10 This Giveaway is in no way sponsored, endorsed or administered by or associated with Facebook and/or any third-party organisation.
- 6.11 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on [247@epic.com.mt](mailto:247@epic.com.mt) or visit one of our retail outlets, if you have any further queries regarding this Giveaway.

Commented [SF4]: Added for further safeguards, should this not be the case kindly remove.

Commented [MS4R2]: I would remove

Commented [SF5]: Moving forward this should be added when sharing T&Cs on a social media platform I.E instagram and/or facebook

Commented [SF5R2]: For your kind reference:  
<https://www.facebook.com/help/179379842258600/>  
[https://www.facebook.com/business/help/1494941357361432?id=2520940424820218&locale=en\\_GB](https://www.facebook.com/business/help/1494941357361432?id=2520940424820218&locale=en_GB)

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