



This plan summary provides the main elements of this service offer as required by EU Law*. It helps to make a comparison between service offers. Complete information about the Service is provided in other documents.

Services and Equipment:

Mobile Voice Telephony with following Bundle	Data	Minutes	SMS
Usage in Malta	50GB	60 min	60 SMS
Usage in RLAH ZONE (roaming in EU RLAH Zone)	17GB		
Usage in Non-RLAH Zone (Roaming in Non RLAH Zone)	Traveller		

Speed of Internet and Remedies

The mobile data speeds are up to **90Mbps** Upload Speed & **1500Mbps** Download Speed and are only available on 5G capable devices that are enabled on the Epic network and are subject to location: <https://www.epic.com.mt/ssp/networkcoveragemap> (Visit one of our stores in the event of regular discrepancy in speed or other quality measurements.)

Price

	Bundle Validity	Price
International Student Bundle	14 days	€4.49

Rates Outside the Bundle:

	Data Whilst in RLAH Zone	Minutes from MT to:						SMS from MT to:			
		MT	Zone 1	Zone 2	Zone 3	Zone 4	Satellite	MT	Zone 1	Zone 2 & 3	Zone 4 & Satellite
		Usage beyond Bundle allowances, prior to the expiry of Bundle Validity Period	€0.02 /Mb	€0.10 /min	€0.22 /min	€0.30 /min	€0.35 /min	€4.49 /min	€9.99 /min	€0.02 /SMS	€0.07 /SMS
Post expiry of Bundle Validity Period without bundle purchase	€0.99 /200MB/day	€0.29 /min						€0.10 /SMS			

Additionally, a set up charge of €0.75 per call is applied for International calls to Zone 2 and Zone 3.

All rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable

Duration, renewal and termination

Plan duration: 14 Days

Renewal: Via Epic App / Epic Website / Manual Top-Up

Termination: Via Epic App / Epic Website / Send an SMS to 16200 / Visit an Epic Retail Store

Other relevant information

For more information on how we collect, use and share personal information see our Privacy Policy by visiting www.Epic.com.mt/privacypolicy or our stores.

Epic International Student Plan

1. The Epic International Student Plan (the 'Plan') is a prepaid plan and the Student Bundle (the 'Bundle') is a prepaid recurring bundle offered by Epic Communications Limited ('we') to its new prepaid customers ('you') under these terms and conditions ('Specific Terms and Conditions'). When you subscribe to this Plan, you are automatically accepting to adhere to these Specific Terms and Conditions, [Mobile General Terms and Conditions](#) and any other relevant terms and conditions which will constitute a legally binding agreement between you and us.
2. Upon purchasing the Bundle, you will be automatically subscribed to the Plan and lose any unused benefits that you were benefitting from your previous plan/bundle. For the avoidance of any doubt, once subscribed to this Plan your usage will be charged in accordance with these Specific Terms and Conditions.
3. You may benefit from the Plan and Bundle as from the 28th April 2025. This version of the Specific Terms and Conditions is applicable as from 1st January 2026.

4. The Student Bundle Benefits

- 4.1. The prices and rates specified below are inclusive of Value Added Tax and of the excise tax which is being deducted from the topped-up amount. For the avoidance of any doubt any other taxes which may be applicable shall be deducted accordingly.

The Bundle	The bundle allowances				The Bundle Price	Bundle Validity Period
	Data to be used in Malta	Data to be used whilst in RLAH Zone	Minutes to local fixed and mobile numbers whilst in Malta and any local and RLAH Zone fixed and mobile numbers whilst in the RLAH Zone, except between Moldova and Ukraine	SMS to any local mobile number whilst in Malta, local and RLAH Zone mobile numbers whilst in the RLAH Zone		
Student Bundle	50GB	17GB	60 minutes	60 SMS	€4.49	14 days

Table 1: Benefits of the Student Bundle

4.1.1 **Introductory Offer (Welcome Offer):** We are offering a discount (Welcome Bundle) to any customer purchasing the Epic International Student Plan for the first time between the 28th of April 2025 until the 28th of February 2026 ("Promotional Period") unless extended further by us. Once the customer sends the exclusive code, he/she will benefit from the Welcome Bundle with the same benefits as Student Bundle however it's free for seven (7) days (Offer Period) instead of €4.49 for fourteen (14) days (the Student Bundle's standard price) for the first purchase. Once the Offer Period ends, or if all allowances are used before the end of the Offer Period, the customer may purchase the Student Bundle for 14 days at a cost of €4.49. Refer to Table 4 below for detailed instructions on how to purchase the Student Bundle. Once the Student Bundle is purchased, it will automatically renew as long as there is sufficient credit available.

4.2. You can benefit from the Bundle upon successfully purchasing it through the credit in your account or else through your bank card. By purchasing the Bundle, you are opting for a recurring automatic purchase (of the same Bundle).

4.3. The minutes & SMS benefits provided can be used to call or text any Maltese mobile or fixed number whilst in Malta and whilst roaming in RLAH Zone, except calls between Moldova and Ukraine. These does not apply for calls or text done from Malta towards EU numbers, referred to as international minutes or SMS, refer to term 7 for more information on such rates. Calls and SMS shall be deducted from the corresponding minutes included in the plan.

5. Out of bundle usage

				Out of Bundle 1	Out of Bundle 2	
				The following rates apply to any usage beyond the Benefits listed in Table 1 above, prior to the expiry of the Bundle Validity Period	The following rates apply if the Bundle Validity period has expired, and no new bundle has been purchased whilst still subscribed to the Plan.	
Calls	From	Malta	To	Malta	€0.10 per min except for calls between Moldova and Ukraine charged at €3.99c per minute.	€0.29 per min except for calls between Moldova and Ukraine charged at €3.99c per minute.
	From	RLAH Zone	To	RLAH Zone/Malta		
	From	MT	To	EU	€0.22/min	
	From	Malta	To	Zone 2	€0.30/min + €0.75 set up charge per call	
	From	Malta	To	Zone 3	€0.35/min + €0.75 set up charge per call	
	From	Malta	To	Zone 4	€4.99/min	
	From	Malta	To	Satellite	€9.99/min	
	From	ROW	To	Malta	Refer to Term 6 for Traveller/Non-Traveller details	Refer to Term 6 for Traveller/Non-Traveller details
SMS	From	Malta	To	Malta	€0.02/SMS except for SMS between Moldova and Ukraine charged at €0.49c per SMS	€0.10/SMS except for SMS between Moldova and Ukraine charged at €0.49c per SMS
	From	RLAH Zone	To	RLAH Zone /Malta		
	From	MT	To	EU	€0.07/SMS	
	From	Malta	To	Zone 2	€0.23/SMS	
	From	Malta	To	Zone 3		
	From	Malta	To	Zone 4	€0.99/SMS	
	From	Malta	To	Satellite		
From	ROW	To	Malta	Refer to Term 6 for Traveller/Non-Traveller details	Refer to Term 6 for Traveller/Non-Traveller details	
Data			Whilst in	Malta	€0.02 unitised per MB	€0.99/200MB/day
			Whilst in	RLAH		
			Whilst in	ROW	Refer to Term 6 for Traveller/Non-Traveller details	Refer to Term 6 for Traveller/Non-Traveller details

Table 2: Out of bundle rates: for customers benefitting from the Bundle & for customers subscribed to the Plan whose Bundle has expired

5.1 Other Charged applicable in Malta and RLAH Zone:

Calls/SMSs to Maltese Premium Rate Numbers	<p>Charged outside of your Monthly Bundle</p> <ul style="list-style-type: none"> ○ Premium Call Rate = fixed line call rate (consumed from plan) + premium rate of the call ○ Premium SMS Rate = charged at the premium rate <p>For more info on premium numbers click here.</p> <ul style="list-style-type: none"> ○ These rates may change from time to time depending on the applicable regulation/s. For the latest applicable rates on premium numbers click here.
Calls to International Premium Rate Numbers	<p>Charged outside of your Monthly Bundle</p> <p>Premium Call Rate is applied on a per minute basis.</p> <p>These rates may change from time to time depending on the charges applied by the premium number operator. For the latest applicable rates on premium numbers click here.</p>
Freephone Numbers	<ul style="list-style-type: none"> ○ Both fixed and mobile calls towards the 8000X range are neither charged for nor consumed from the bundle. ○ Mobile calls towards the 800X range (excluding calls towards the 8000X range) are charged at fixed line call rate (consumed from plan) whilst fixed calls are free-of-charge (not consumed from plan). <p>For more info on Freephone numbers kindly consult the Framework for Freephone services in the 800 range on the MCA website, located here.</p>
Short Codes	<ul style="list-style-type: none"> ○ Mobile calls to tariffs type B and C are charged at fixed line call rate (consumed from plan). ○ Fixed calls to tariff type C only are charged at fixed line call rate (consumed from plan). <p>For more info on short codes and Tariff Types B and C, kindly consult the Short Code Matrix on the MCA website, located here.</p>
DES Calls	<p>Calls towards 1182 are charged at the same rate as a call to offnet fixed.</p>

6. Roaming:

- 6.1. Whilst roaming in the EU you can benefit from the allowances and rates listed in Table 1 and Table 2 above. The RLAH Zone roaming benefits provided with this Plan are subject to the Fair Use Policy in line with the EU Regulations further explained under [Mobile General Terms and Conditions](#).
- 6.2. To see the applicable rates whilst roaming in RLAH Zone please visit [here](#)
- 6.3. The following rates apply when roaming outside the EU:

Roaming outside the RLAH Zone	Any rest of the world country	Any rest of the world country	Country is part of Prepaid Traveller: Here
			Country is not part of Prepaid Traveller: Here

Table 3: Roaming rates applicable outside the RLAH Zone

7. International Rates

For the rates which apply for calls and SMSs from Malta towards any other country (mobile and fixed lines) please visit this [page](#).

Set-up charge: For International calls to Zone 2 and 3, a set up charge of €0.75c per call will be applied. Rates are charged on a per minute basis.

8. How to benefit/stop benefiting from the Plan and Bundle:

- 8.1. You can purchase/re-purchase the Bundle by using one of the below methods:

By logging in to Epic Account using [Epic App](#).

OR

by logging in to Epic Account using Epic Web

OR

by sending a SMS to 16200 from the Mobile number you wish to subscribe – refer to Table 4 below

OR

by visiting one of our retail [stores](#) with your valid identification document

- 8.2. Upon purchasing the Plan, we shall send you a verification SMS confirming that your order was successful and that you will be automatically switched on the Plan upon such confirmation. Following this confirmation SMS, you shall receive a second confirmation SMS confirming the successful purchase of the Bundle. In the event that you use your mobile handset before receiving the second SMS notification, you shall be charged according to the plan you were subscribed to prior to the purchase of the Bundle.
- 8.3. The following are the SMS codes to purchase or stop the repurchase of the Bundle. You may purchase/stop purchasing any Bundle at any time without incurring any penalty.

The Bundles	SMS code for purchase	SMS code to stop the repurchase
Welcome Bundle	Send a free SMS with 'WELCOME' to 16200	N/A
Student Bundle	Send a free SMS with 'STUDENT' to 16200	Send a free SMS with 'STOPStudent' to 16200

Table 4: SMS codes

- 8.4. Should you stop the repurchase of the Bundle, you will nonetheless benefit from the active Bundle until the end of the Bundle Validity Period. For the avoidance of doubt, in case you stop the repurchase of the Bundle you will remain subscribed to the Plan and the rates listed in Table 2 in the Out of Bundle 1 column shall apply.
- 8.5. Upon expiry of the Bundle Validity Period, you shall automatically be charged for the price of the same Bundle (as indicated in Table 1), and the Bundle shall be re-activated for another 14 days. You will be notified via an SMS to this effect. Any unused SMS, minutes and data will be forfeited.
- 8.6. If, upon the expiration of the Bundle Validity Period, you would not have sufficient credit (less than the price of the specific Bundle) remaining in your account or your bank card purchase fails, you will be notified via SMS. In this case, any remaining benefits shall be forfeited and you will be placed on the Plan and the out of bundle rates in Table 2 in the Out of Bundle 2 column above shall apply. Upon the expiration of the Bundle Validity Period, we will keep retrying to repurchase the Bundle for 28 days ('Retrying Period'). Upon topping-up your account or enabling the bank card purchase during the Retrying Period, the Bundle shall be re-purchased and the price of the Bundle (as indicated in Table 1) shall automatically be deducted. Once this amount has automatically been deducted, you shall be notified by SMS. In the case that you wish to benefit from the Bundle after the Retrying Period expires, you must re-purchase it in accordance with Term 8.1.
- 8.7. You can benefit from different Bundles simultaneously; however, the following shall apply:
- 8.7.1. If during the Bundle Validity Period, you purchase another Bundle (of the same value) its Validity Period shall commence on the date of the subsequent purchase. Any unused SMS, minutes & data will be forfeited.
- 8.8. You can monitor your usage by dialling *123# on your phone. You will first receive an on-screen notification displaying your remaining credit balance. Shortly after, you will receive an SMS containing a detailed summary of your remaining allowances. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore, should you exceed the benefits provided with your Bundle; you will still be liable for all charges for out of bundle usage.
- 8.9. The SIM Card provided under this agreement is subject to a maximum usage period of six (6) months from the date of activation. Upon the expiration of this period, the SIM Card will be permanently deactivated, regardless of its

usage status or remaining activity. No further services shall be available through the SIM Card following deactivation. If you require another SIM Card after these 6 months, kindly visit one of our Epic [stores](#) for assistance.

8.10. Epic reserves the right to verify, at its sole discretion, that any customer subscribed to this prepaid Plan is in Malta and is actively enrolled as a student at a language school in Malta. Eligibility for this Plan ends once the school enrolment period has ended and/or customer is no longer staying in Malta. Epic shall carry out random checks to confirm eligibility. In case you fail to provide us with sufficient proof of enrolment and evidence that the Plan is being used in Malta, when requested, we reserve the right to refuse any such subscription request or to migrate you from this Plan to the Base Plan pre-paid tariff plan available at the time. You shall receive prior notification stating that you have been migrated off this Plan.

9. Contact Us:

9.1. You are advised to visit our website epic.com.mt, call our Customer Care on 247, send us an email on 247@epic.com.mt or visit one of our retail outlets or authorised dealers, to learn more about this Tariff Plan.

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