



Epic Kids Watch (committed)

Contract Summary

This contract summary provides the main elements of this service offer as required by EU Law. It helps to make a comparison between service offers. Complete information about the Service is provided in other documents.

1. Services and equipment

a. Tariff plan: Epic Kids Watch (committed)

Calls*	Unlimited minutes to Epic mobile & fixed numbers in Malta, +100 minutes to other local numbers in Malta and to Maltese/RLAH Zone/UK mobile and fixed numbers whilst in RLAH/UK, except for calls between Ukraine, Moldova and the UK.
SMS*	Unlimited to Epic mobile numbers in Malta, +100 SMS to other local numbers in Malta & to Maltese/RLAH Zone/UK mobile numbers when in RLAH/UK
Data	2GB in Malta and in the RLAH Zone/UK with speeds up to 4G in Malta.
Non RLAH Zone/UK usage	Traveller (100 minutes to Maltese numbers, 100 SMS to anywhere, 200MB data, 100 incoming minutes at €6.99 daily in selected countries, terms apply (Terms and Conditions apply))
Usage Control	Once you use up your monthly data allowance, your service will not be stopped. You can continue browsing at throttled speeds until the end of the month, at no additional charge. Unused data from the 2GB Data Allowance at the end of the month will not be carried forward to the next months.

*Excl. International Calls and SMS from Malta (incl. to EU/UK) & Calls and SMS to any premium, valued added services & short code numbers anywhere, for more information on applicable charges visit: [International Premium Numbers Charging | epic](#)

b. Speeds of internet service and remedies:

The mobile data speeds are up to 45Mbps Upload Speed & 270Mbps Download Speed. In the event of a continuous discrepancy in quality of service levels, including but not limited to speed and/or a total Service outage, where such outage has been caused by reasons directly attributable to us, any compensation/refund given shall be calculated pro rata.

c. Equipment: Epic Sim card

2. Price

a. Monthly Access Fee/Activation:

Monthly Access Fee*	€6.99
Monthly Access Fee when contract expires*	€6.99
One-time installation/Activation Fee	€0
One-time equipment Fee	€10

*Should you choose DDM as your method of payment, you will benefit from a monthly discount of two euro (€2) including VAT which will be deducted from your monthly bill (applicable one time per account)

b. Rates outside monthly bundle:

Data in MT/RLAH Zone/UK	Minutes					SMS			
	From MT to all fixed and mobile numbers					From MT to all mobile numbers			
	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5 - Satellite	Zone 1	Zone 2 & 3	Zone 4	Zone 5 - Satellite
N/A	0.22c/min	€0.51c/min	€0.91c/min	€4.99c/min	€9.99c/min	0.05c/SMS	€0.49c/SMS	€0.99c/SMS	€0.99c/SMS

All rates and charges quoted above are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable. For further information on other applicable charges, visit: <https://www.epic.com.mt/tc-general/>

3. Duration, renewal and termination

a. Contract duration: 24 months

b. Termination: If you terminate the Agreement prior to the expiry of the 24-month term, a termination fee applies and is calculated as follows: 30% of the Monthly Access Fee multiplied by the remaining months. To terminate your agreement, please visit one of our retail stores. The termination request will be processed by us within 30 calendar days.

Downgrade/Upgrade: If you downgrade your Tariff Plan during the 24-month term, the fee is calculated as follows: 30% of the difference in Monthly Access Fee multiplied by the remaining months plus administrative fee. If you upgrade, no fees apply.

c. Renewal: For assistance to renew your Contract please get in touch with us.

4. Features for end-users with disabilities

Epic is dedicated to providing accessible products and services, for more information, visit: [epic.com.mt/legal/accessibility-statement](https://www.epic.com.mt/legal/accessibility-statement)

5. Other relevant information

When you choose this Tariff Plan, you agree to the terms in this Contract Summary and Epic's Mobile General Terms and Conditions (<https://www.epic.com.mt/general-mobile-terms-conditions/>) and any other relevant terms which form your complete contract with us.

For more information on how we handle your personal information, see our Privacy Policy by visiting www.epic.com.mt/privacypolicy.

- You must provide a valid email address and verify it to receive usage notifications.
- Voicemail service is available on an opt-in basis and will be activated only upon your request.
- A €5 discount on the Monthly Access Fee is applied only when at least one other active line (Mobile Pay Monthly Consumer or Plug & Play) exists on the same account. The Monthly Access Fee in clause 2.A reflects the applicable price, including any discount, where eligible. If the required qualifying line is removed or becomes inactive, Epic reserves the right to remove the discount. This discount cannot be combined with any other discount.

¹Article 102(3) of Directive (EU) 2018/1972 of the European Parliament and of the Council of 11 December 2018 establishing the European Electronic Communications Code (OJ L 321, 17.12.2018, p. 36).