



This plan summary provides the main elements of this service offer as required by EU Law*. It helps to make a comparison between service offers. Complete information about the Service is provided in other documents

Services and Equipment:

Mobile Voice Telephony with following Monthly Bundle	Data		Minutes	SMS
	Basic	Standard		
Usage in Malta	5GB*	20GB*	400 Minutes excluding calls between Moldova and Ukraine	Unlimited Excluding SMS between Moldova and Ukraine
Usage in RLAH Zone (Roaming in RLAH Zone)				
Usage in Non-RLAH Zone/UK (Roaming in Non-RLAH Zone)	N/A			
If Applicable: Care Benefits / Equipment	*Extra 5GB and 20GB on Basic and Standard Respectively when choosing Easy Top-Up.			

Speed of Internet and Remedies

The mobile data speeds are up to 45Mbps Upload Speed & 270Mbps Download Speed (Visit one of our stores in the event of regular discrepancy in speed or other quality measurements.)

Price

Monthly Price:
Basic: €8.99 Standard: €12.99

Rates Outside the Bundle:

Data in RLAH zone	Minutes from MT to:					SMS from MT to:		
	MT	Zone 1	Zone 2	Zone 3	Satellite	MT	Zone 1	Other Countries
€0.99c/200MB	€0.29c/min	€0.22c/min	€0.30c/min	€0.35c/min	€6.50c/min	€0.10c/SMS	€0.07c/SMS	€0.23c/SMS

All rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable.

Duration, renewal and termination

Plan duration: 28 Days

Renewal: Via Epic Website / Via Epic App/ Automatically via Easy Top-Up/ Manual Top-Up of €10 or €15

Termination: Send an SMS with "STOPYouth" to 16200

Other relevant information

For more information on how we collect, use and share personal information see our Privacy Policy by visiting www.Epic.com.mt/privacypolicy or our stores.

Youth Plans

1. The Youth Plan ('Youth Plan'/the 'Plan') is a prepaid plan offered by Epic Communications Limited ('we') to its new and existing prepaid customers ('you') under these terms and conditions ('Specific Terms and Conditions'). When you subscribe to this Plan, you are automatically accepting to adhere to these Specific Terms and Conditions, [Mobile General Terms and Conditions](#) and any other relevant terms and conditions which will constitute a legally binding agreement between you and us.
2. You may subscribe to the Youth Plan as from the 17th November 2020. This version of the Specific Terms and Conditions is applicable as from 1st January 2026.
3. **Who can subscribe:**
 - 3.1 The Youth Plan is offered exclusively customers under the age of 29 years. In order to subscribe to this Plan, you need to provide us with evidence that you are under the age of 29 years and we reserve the right to verify your age at any point during your subscription. In case you fail to provide us with sufficient evidence that you are 29 years or younger, we reserve the right to refuse any such subscription request or to migrate you from this Plan to the Base Plan pre-paid tariff plan available at the time. You shall receive prior notification stating that you have been migrated off this Plan.
4. **The Youth Plan Benefits:**
 - 4.1 You can benefit from the Youth Plan upon successfully signing up by using one of the methods described in term 8 below. Once you are signed up to the Youth Plan, you can activate the Basic or Standard Option (collectively 'Youth Options'; each individually 'Youth Option') upon successfully topping up and availing yourself from the benefits described in the Table 1 below (depending on the top-up amount).
 - 4.2 For the avoidance of any doubt, the Youth options are only triggered by the successful top-up. You cannot purchase any Youth Options from your credit, including the credit left in account as set out in Table 1 below.
 - 4.3 The Price of the Option specified below is inclusive of Value Added Tax. The excise tax due is deducted from the Top-Up Trigger (as specified below). For the avoidance of any doubt any other taxes which may be applicable shall be deducted accordingly.

Benefits	Basic	Standard
Data (to be used in Malta and whilst in RLAH zone) when topping up with Easy Monthly Top-Up*	10GB	40GB
Data (to be used in Malta and whilst in RLAH zone) when topping up with any other method	5GB	20GB
Calls to Any Mobile & Fixed Number (to be used in Malta and whilst in RLAH zone, excluding between Moldova and Ukraine)	400 minutes	400 minutes
SMS to Any Mobile Number (to be used in Malta and whilst in RLAH zone excluding between Moldova and Ukraine)	Unlimited	Unlimited
Price of the Option	€8.99	€12.99
Validity Period	28 days	28 days
Top-Up Trigger	€10 Top-Up	€15 or more Top-Up
Credit left in the main account	€0.63	€0.43

Table 1: Basic/Standard Options benefits:

* For the avoidance of any doubt, you will get an extra 5GB and extra 20GB on the Basic and Standard Options respectively automatically when you choose easy top-up as your method of payment. This means that once you are on one of the Options mentioned in Table 1 and you are subscribed for easy top-up monthly or easy top-up bi-weekly your account will automatically be topped-up every 28 days respectively and you will get extra data as described above. For more information on easy top-up kindly visit, [here](#).

4.4. The allowance benefits (Data, minutes & SMS) provided with each Option are valid for the duration of the Validity Period set out in Table 1 above.

4.4.1. If you top up with the Top Up Trigger before the expiry of the Validity Period, any unused SMS and minutes will be forfeited. Any unused data allowance will be carried forward and accumulated up to a maximum of 100GB.

4.5. If you do not top up before the expiry of the Validity Period, all allowances will be forfeited. For the avoidance of doubt, this does not apply to the Credit left in your account which will remain available. We will notify you via SMS 1-day before, 2 hours before and upon the expiration of your Youth Option that such option has expired or shall expire and any unused benefits have or will therefore be forfeited.

4.6. Add-On Bundles may be purchased and may be utilised concurrently with the Plans.

5. Out of Bundle Rates

5.1. In case:

a. your Youth Option has expired; or

b. you have consumed all the benefits provided with your Youth Option; or

c. you have signed up to Youth Plan and you have not topped up with €10 or more to trigger another Youth Option the rates set out in Table 2 below shall apply. For the avoidance of any doubt, the rates set out in Table 2 apply also to any out of bundle usage, i.e. usage of services that are not included in the benefits provided with the Youth Options (as stated in Table 1).

Out of Bundle Rates (Local and RLAH zone) *

1. **Calls:** 29c per minute, excluding calls between Moldova and Ukraine which will be charged €3.99 per minute.

2. **SMS:** 10c per SMS excluding SMS between Moldova and Ukraine which will be charged €0.49 per SMS.

3. **Data:** €0.99 per 200MB valid for one (1) calendar day, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. Any remaining unutilised MBs shall not be carried forward upon the expiration day time-window.

Table 2: Out of Bundle Rates

* For the avoidance of any doubt the above rates apply for any usage done towards any other local number (mobile and fixed), from RLAH Zone to other RLAH Zone numbers (mobile and fixed), excluding usage between Ukraine and Moldova, and also from RLAH zone towards Maltese numbers (mobile and fixed). These rates do not apply for international usage done from Malta towards EU or any other Zone. For such rates, please refer to table 3 below. For calls done from Malta towards EU (mobile and fixed lines) the rate of 22c per minute applies whilst for SMS sent from Malta towards EU the rate of 7c per SMS applies.

5.2. International Rates

The below table applies for calls and SMSs from Malta towards other than EU countries (mobile and fixed lines):

International usage	Malta	Any rest of the world country	Please refer to here for rates.
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Table 3: International Rates

5.3. You can monitor your usage and check your credit by sending a blank SMS to 16290 from your mobile phone free of charge. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore, should you exceed the benefits allowance provided with your Option; you will still be liable for all charges for out of bundle usage.

5.4. Other Charges Applicable in Malta and RLAH Zone:

Calls/SMSs to Maltese Premium Rate Numbers	<ul style="list-style-type: none"> o Premium Call Rate = fixed line call rate (consumed from plan) + premium rate of the call o Premium SMS Rate = charged at the premium rate For more info on premium numbers click here . o These rates may change from time to time depending on the applicable regulation/s. For the latest applicable rates on premium numbers click here .
Calls to International Premium Rate Numbers	Charged outside of your Monthly Bundle Premium Call Rate is applied on a per minute basis These rates may change from time to time depending on the charges applied by the premium number operator. For the latest applicable rates on premium numbers click here .

6. Roaming

6.1 You can benefit from Youth Option whilst roaming in the RLAH Zone as described in in Table 1 above or from the Youth Plans' Out of Bundle rates set out in Table 2. The RLAH Zone roaming benefits provided with this Plan are subject to the Roaming Fair Use Policy which can be found [here](#). To see the applicable rates whilst roaming in EU please visit [here](#).

6.2 The following rates apply when roaming outside the RLAH Zone:

Usage Roaming outside the RLAH Zone	From: Any rest of the world country	Towards: Any rest of the world country	Rates for Non-RLAH Zone Usage Country is part of Prepaid Traveller: Here Country is not part of Prepaid Traveller: Here
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Table 4: Roaming rates applicable outside the RLAH Zone

7. How to benefit from one of the Youth Options:

7.1 In order to benefit from Youth Options, you need to:

- Successfully sign up by using one of the methods described in term 8.2 below
- Successfully top up your account with at least €10 or more.

7.2 How to sign up:

Sign up	Step 1:	Joining the Youth Plan
	By logging in to My Account using EPIC Website and successfully registering on the Youth Plan. To successfully register, you would need to satisfy the age verification requirements. OR Visiting one of our retail stores and presenting a valid identification documentation to confirm age.	

7.3 Upon signing up to Youth Plan, we shall send you a verification SMS confirming your successful subscription. You will be automatically switched on to Youth Plan upon such confirmation. In the event that the sign-up is done through the My

Account, upon passing the age verification step you will be automatically switched on to Youth Plan and the Youth Plan Opt-In is assigned upon such confirmation.

- 7.4 In the event that you use your mobile handset before receiving the SMS notification confirming your successful sign-up to Youth Plan, you shall automatically be charged according to the plan you would be subscribed to prior to the signing up.
- 7.5 Once you sign-up to the Youth Plan the Out of Bundle rates set out in term 6 above shall apply.
- 7.6 If during your subscription to Youth Plan you sign up to another pre-paid or post-paid plan or you terminate your subscription to Youth Plan, you will automatically lose any unused benefits.

Step 2: Signing-Up to one of the Youth Options explained in Table 1 above

You can choose between one of the below options:

By logging in to My Account using Epic Web and signing up for Basic or Standard through the website

OR

Visiting one of our retail stores

- 7.7 The Youth Option benefits will be assigned once a successful top up is completed.

8. How to unsubscribe from Youth Plan:

Unsubscribe	Send an SMS with 'STOPYouth' to 16200
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9.1. You may unsubscribe from Youth Plan at any time. Unsubscribing from the Youth Plan by sending the SMS text provided in this term, will automatically mean that you are opting-out of both the Youth Plan and the Youth Option. When you unsubscribe from the Youth Plan, you will automatically forfeit any unused benefits. For the avoidance of any doubt, this is applicable for all Options. Upon successfully unsubscribing you will be placed on the Base Plan or any other plan that may be applicable at the time and shall be subject to Base Plan Terms and Conditions.

9.2. If you, whilst being subscribed to the Youth Plan, decide to subscribe to any other prepaid plan or add-on bundle that is not compatible with the Youth Plan, you shall automatically stop benefiting from the Youth Plan and your Youth Option and any unused benefits of such Option shall be lost.

9. Contact Us

10.1 You are advised to visit our website, send us an email on 247@epic.com.mt or visit one of our retail outlets, to purchase or learn more about this Plan. Further support on prepaid plans is available at epic.com.mt/support.