

## Bring a Friend Offer Terms and Conditions

1. Epic Communications Limited ('we/epic') is offering new and existing consumer customers ('you') to benefit from the 'Bring a Friend offer' ('Offer') under these terms and conditions ('Specific Terms and Conditions'). When participating in this Offer, you are automatically accepting to adhere to these Specific Terms and Conditions, General Mobile Terms and Conditions available at [Mobile-General-Terms-and-Conditions.pdf](#), General Fibre Terms and Conditions at [Fibre-General-Terms-and-Conditions.pdf](#), General Plug & Play Terms and Conditions available at [General Plug & Play Terms & Conditions | epic](#) and Promo General Terms and Conditions available at [Promo-General-Terms-and-Conditions.pdf \(epic.com.mt\)](#). These terms are applicable as from 20<sup>th</sup> February 2023 until 31<sup>st</sup> December 2026 ('Offer Period').

### 2. Offer Details:

- 2.1 You may be eligible for a €20 off on your Epic account when you refer a friend or family member to switch or join Epic. If the join or switch is successful, both you and your friend/family member will benefit from discounts as specified here below in clause 2.2. If the join or switch is not successful, you and your friend/family member will not benefit from discounts.
- 2.2 You as the referrer will get a one-time €20 off on your Epic account which will be viewed on the following month's bill, whilst your friend/family member will get a one-time €10 off from their pay monthly plan ('Gift') if the join or switch is successful.
- 2.3 The friend/family member making use of the offer off-site, may redeem the Gift by calling Epic or going to an Epic store and joining Epic on mobile pay monthly plans/home fibre internet/plug and play service on an agreement basis and upon providing any relevant confirmation details to the agent during the call or in store.
- 2.4 If you migrate from one tariff plan to another, you are not considered as a new customer for the purpose of this offer.
- 2.5 If you are an existing customer, you cannot refer yourself when subscribing to a new Epic plan.
- 2.6 If you are an existing customer, you must not have any overdue amounts on your Epic account.
- 2.7 The friend/family member can only be referred once to Epic. For the avoidance of doubt, if the same friend/family member is referred by the referrer and other Epic customer, only the first referral is eligible for the benefits in clause 2.2.
- 2.8 In the event that you decide to disconnect from our mobile or fixed or plug and play service and you have not yet redeemed the Gift in full the remainder of such Gift shall be forfeited.
- 2.9 The Offer is not redeemable in cash.

### 3. Contact Us

- 3.1. You are advised to call our Customer Care on 247 to learn more about this Offer.