



Epic Fibre Internet 2000 Qormi Raffle T&Cs 2025

1. Scope

- 1.1 Epic Communications Limited (“**we / us / Epic**”) is providing its customers an opportunity to participate in a Raffle (‘the Raffle’).
- 1.2 Epic is launching the Raffle through a door-to-door flyer, subject to these specific terms and conditions (the “**Specific Terms and Conditions**”).

2. Definitions

- 2.1 Participants: means those who subscribe to Epic Fibre Internet 2000Mbps in Qormi.
- 2.2 Eligible Customers: means Participants who subscribe to Epic Fibre Internet 2000Mbps in Qormi between the 16th of October 2025 and the 30th of November 2025.
- 2.3 Raffle: means the random draw of all Eligible Customers.
- 2.4 Winner: means one (1) Eligible Customer who answers the skill question correctly.
- 2.5 Prize: means one (1) iPhone 17 128GB.

3. Raffle Period

- 3.1 The Raffle will commence on the 16th October 2025 upon the commencement of the distribution of door-to-door flyers within Qormi (the “Announcement Date”).
- 3.2 The closing time of the Raffle is 30th of November 2025 at 23:59 (the “Closing Time”). All customers who subscribe to Epic Fibre Internet 2000Mbps in Qormi after the Closing Time shall not be considered as Eligible Customers.

4. Eligibility

- 4.1 Participants must be over eighteen (18) years of age.
- 4.2 Eligible Customers must subscribe to Epic Fibre Internet 2000Mbps in Qormi between the Announcement Date and the Closing Time and must have an active Epic Fibre Internet 2000Mbps subscription at the time of the draw.
- 4.3 Participation is free of charge.
- 4.4 No person may enter the Raffle more than once and persons may not enter on behalf of any other person.

5. How to enter

- 5.1 To enter the Raffle:
 - 5.1.1. Subscribe to Epic Fibre Internet 2000Mbps in Qormi between the Announcement Date and the Closing Time.
 - 5.1.2. For avoidance of doubt, the Raffle will not consist of questions which promote Epic’s current goods or services.

6. Selection of the Winners

- 6.1 Out of the total Eligible Customers one (1) customer shall be selected at random to answer the skill question.
- 6.2 The selected Eligible Customer must answer one (1) skill question correctly as asked by Epic representative through a call by Epic.
- 6.3 Once the Eligible Customer answers the skill question correctly at the time of the call, he/she shall be deemed as the Winner.
- 6.4 Should the Eligible Customer not answer the call by Epic, a new Eligible Customer will be drawn randomly using the same selection process and eligibility criteria.
- 6.5 If the Eligible Customer answers the skill question incorrectly, a new Eligible Customer will be drawn randomly using the same selection process and eligibility criteria.

7. The Prize

- 7.1 The One (1) Winner will be awarded the below Prize:
 - i. One (1) iPhone 17 128GB (the colour is dependant stock availability).

8. Notification and acceptance of the Prize

- 8.1 Within one (1) week after the Closing Time and upon answering the skill question correctly, the Winner will be contacted and notified.
- 8.2 The Winner must confirm acceptance of the Prize over the call by Epic.
- 8.3 If Winner cannot be contacted, the Prize will be forfeited and a new customer will be drawn randomly from the remaining Eligible Customers using the same selection criteria.

9. General

- 9.1 By entering this Raffle, you shall be deemed to have accepted these Specific Terms and Conditions of this competition.
- 9.2 By accepting the Prize, the Winner is accepting to participate in photos, recordings, videos and/or film session(s) which may be used for marketing or promotional purposes.
- 9.3 The Prize is non-transferable and cannot be exchanged for cash.
- 9.4 These Specific Terms and Conditions must be read in conjunction with the [General Promo Terms and Conditions](#) and any other applicable terms and conditions.
- 9.5 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at www.epic.com.mt/privacypolicy/. By entering the Raffle you consent to Epic using your personal data for the purposes of administering the Raffle and contacting you in relation to the Raffle.
- 9.6 We reserve the right to stop, suspend, amend or otherwise alter this Raffle and these terms and conditions at any time.
- 9.7 Epic shall not be held liable, for any reason whatsoever, if the Raffle is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds (if applicable) and furthermore we shall not be obliged to offer an alternative.
- 9.8 This Raffle is in no way sponsored, endorsed or administered by or associated with any organisation.
- 9.9 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Raffle.