



Converged Offer Terms and Conditions

1. Epic Communications Limited ('we'/'Epic') is offering customers ('you'/'customer') the opportunity to benefit from the Converged Offer ('Offer') subject to terms and conditions set forth herein ('Terms'). These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Contract Summary of the selected service tariff plan you are subscribing to ('Tariff Plan'), General Mobile Terms and Conditions available at [Mobile General Terms and Conditions](#) and General Fibre Fixed Terms and Conditions available at [Epic General Fibre Fixed Internet Services Terms and Conditions](#). These Terms are applicable as from 20th of August 2025 until 31st of December 2025 ('Offer Period').

2. The Converged offer ('Offer'):

- 2.1 The Offer entitles eligible customers to a five Euro (€5) monthly discount on all their mobile plans which are under the same ID Card Number or Passport Number when subscribed to both Mobile plans and Fixed services with Epic.
- 2.2 You shall be considered as an eligible customer and benefit from the Offer if you are subscribed to at least one of the Mobile Tariffs (Term 3.1, 3.2 and 3.3) and one of the Fixed Services (Term 3.4) indicated below ('Eligible Tariffs'). Both Mobile and Fixed Services need to be registered with the same ID Card Number or Passport Number.
- 2.3 The Offer Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Discounted Period.
- 2.4 If you are currently benefiting from Over 60's two Euro (€2) monthly discount, the Converged Offer shall automatically replace the Over 60s discount with effect from the date of activation of the Converged Offer. For the avoidance of doubt, both offers cannot be applied concurrently.
- 2.5 The Offer will apply every month as long as you keep satisfying the ('Eligible Tariffs'). For the avoidance of any doubt, when one of the services is terminated resulting in you not being eligible anymore, the Offer will not apply any longer.
- 2.6 The Offer Period may be further extending at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Offer Period.

3. Eligible Tariffs:

3.1 **Eligible Consumer Mobile Tariff Plans:** <https://www.epic.com.mt/tc-pay-monthly-consumer-tariff-plans-and-services/>

- 3.1.1 Epic Youth Standard Plan – Not Committed
- 3.1.2 Epic Basic Plan – Committed/ Not Committed
- 3.1.3 Epic Standard Plan – Committed/ Not Committed
- 3.1.4 Epic Extra Plan – Committed/ Not Committed
- 3.1.5 Epic Premium Plan – Committed/ Not Committed

3.2 **Eligible Consumer Mobile Promo Tariff Plan:** <https://www.epic.com.mt/tc-promotions-pay-monthly/>

- 3.2.1 Epic Starter Plan – Committed/ Not Committed

3.3 **Eligible Business Mobile Promo Tariff Plans:** <https://www.epic.com.mt/tc-pay-monthly-business-tariff-plans-and-services/>

- 3.3.1 Epic Business Essential
- 3.3.2 Epic Business Pro
- 3.3.3 Epic Business Premium

3.4 **Eligible Fixed Services:** <https://www.epic.com.mt/tc-fixed-consumer-fibre/>

- 3.4.1 Epic Fibre Internet 2000 – 2 & 1 Year Contracts
- 3.4.2 Epic Fibre Internet 1000 – 2 & 1 Year Contracts
- 3.4.3 Epic Fibre Internet 500 – 2 & 1 Year Contracts
- 3.4.4 Epic Fibre Internet 300 – 2 & 1 Year Contracts

4. Termination:

- 4.1. Should you terminate one of your Contract prior to the lapse of the applicable minimum term, being either 24-months' term or 12-months' term, depending on the selected plan, you shall pay all applicable termination penalties calculated with the full Monthly Access Fee, irrespective of any discount, in accordance with the Contract Summary of the selected service tariff plan.