

Epic Speed Hunt 2024 - Terms and Conditions

1. Scope

- 1.1 Epic Communications Limited (“**we / us / Epic**”) is providing its customers an opportunity to participate in a raffle (the “**Competition**”). The winner will be selected at random.
- 1.2 Epic is launching this Competition through a raffle in our selected stores, subject to these specific terms and conditions (the “**Specific Terms and Conditions**”).

2. Competition Period

- 2.1 The Competition will commence on the 19/12/2024 in our selected stores.
- 2.2 The closing date of the Competition is 31/12/2024 at 23:59 (the “**Closing Date**”). All entries received after the Closing Date will be invalid and shall not be considered.

3. Eligibility

- 3.1 You can participate in the Competition if you:
 - (i) Visit one of our selected stores.
 - (ii) Are subscribed to any Epic Pay-monthly mobile plan, Prepaid plan or Business Mobile Plan.
 - (iii) Are using a 4G/5G capable smartphone and have an active mobile data connection.

4. Competition

- 4.1 To enter the Competition, you must:
 - (i) Visit one of our selected stores.
 - (ii) Scan the QR Code in the selected store and take the Ookla speed test via the link provided.
 - (iii) Write your name, surname and Epic mobile number on a paper provided by the agent assisting you in our store to participate in the raffle.
- 4.2 Participation is free of charge. For the avoidance of any doubt, internet access is required for participation and you may incur costs for such access. Epic shall in no way be liable for any such costs.
- 4.3 Entries which are incomplete, misspelt or featuring a number that is not of an Epic customer are void and will therefore not be considered for the purposes of this Competition.

5. Selection of the Winner and Prize

- 5.1 Epic shall randomly draw one (1) winner on 10/01/2025 (‘Winner’).
- 5.2 The Winner will be notified through a call by Epic, one (1) week after the Closing Date.
- 5.3 The Winner must during the call answer a skill question and, if answered correctly, confirm acceptance of the Prize during the call.
- 5.4 The Winner will win a PlayStation 5 (‘Prize’).
- 5.5 The Winner will be announced 7 days from the draw.
- 5.6 If the Winner cannot be contacted or does not answer the skill question correctly, the Prize will be forfeited and a new participant which is randomly selected will be eligible to win the Prize.
- 5.7 The Prize awarded cannot be exchanged in return for cash or any other product and/or services.

Epic Communications Ltd

6. General

- 6.1 By entering this Competition, you shall be deemed to have accepted these Specific Terms and Conditions.
- 6.2 By accepting the Prize, the Winner/s are accepting to participate in photos, recordings, videos and or/film session(s) which may be used for marketing or promotional purposes.
- 6.3 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) General [Terms and Conditions](#) , and any other applicable terms and conditions.
- 6.4 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at www.epic.com.mt/privacypolicy/
- 6.5 We reserve the right to stop, suspend, amend or otherwise alter this Competition and these terms and conditions at any time.
- 6.6 Epic shall not be held liable, for any reason whatsoever, if the Competition is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds and furthermore we shall not be obliged to offer an alternative.
- 6.7 This Competition is in no way sponsored, endorsed or administered by or associated with any third-party organisation.
- 6.8 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Competition.

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