

Black November Fixed Offers Terms and Conditions

1. By signing below, you ('you'/'customer') understand and accept the terms and conditions set forth herein ('Terms'). These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Specific Terms and Conditions of the selected service tariff plan you are subscribing to ('Tariff Plan'), General Fixed Terms and Conditions available at [General Fibre Terms & Conditions | epic](#) along with Epic TV Add-on Terms and Conditions available at [Epic-General-TV-Services-Terms-and-Conditions.pdf](#) and Promo Terms and Conditions available at [Promotions – Competitions & Other | epic](#). These terms are applicable as from 31st October 2024 until 30th November 2024 or until stock lasts ('Offer Period').

2. **The Black November Offer ('Offer')**:
 - 2.1. The Offer entitles eligible customers to a 100% discount on their Epic TV Add-on Monthly Access Fee indicated in the applicable Specific Terms and Conditions for the first six (6) months of their subscription ('Discounted Period') when subscribing to one of the below Fibre tariff plans.
 - 2.2. To benefit from the Offer, you must subscribe to a new eligible Tariff Plan indicated below and Epic TV Add-on during the Offer Period and enter into a 24-months' agreement ('Agreement'), as well as to accept direct debit mandate as your method of payment. For the avoidance of any doubt, once the Discounted Period or you Agreement expires, you will stop benefiting from the Offer and start paying the full Monthly Access Fee.
 - 2.3. This Offer is not eligible to customers who are already subscribed to the Eligible Tariff Plans indicated in section 3, unless upgrading from the plans indicated in section 3.
 - 2.4. The Offer Period may be further extending at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Offer Period.

3. **Eligible Tariff Plans:**
 - 3.1.1. Epic Fibre Internet 2000 ([Epic-Fibre-Internet-2000.pdf](#))
 - 3.1.2. Epic Fibre Internet 1000 ([Epic-Fibre-Internet-1000.pdf](#))
 - 3.1.3. Epic Fibre Internet 500 ([Epic-Fibre-Internet-500.pdf](#))
 - 3.1.4. Epic Fibre Internet 100 ([Epic-Fibre-Internet-100.pdf](#))

4. **Termination:**
 - 4.1. Should you terminate your Agreement prior to the lapse of the 24-months' term, you shall lose the benefits given during the Discounted Period. You shall also pay all applicable termination penalties calculated with the full Monthly Access Fee, irrespective of any discount, in accordance with the Specific Terms and Conditions.