



This contract summary provides the main elements of this service offer as required by EU Law. It helps to make a comparison between service offers. Complete information about the Service is provided in other documents

Services and Equipment:

<u>Mobile Add-on Service:</u>	
Service Description	Epic Malta Mobile Security is a mobile pay monthly add-on which provides protection to the subscriber's device from harmful electronic risks. Detailed protection content is available on Epic's website .
Product Features	Epic Malta Mobile Security Add-on is an app available on Android and iOS operating systems providing device electronic security. App features: malicious App protection, OS protection, advance phishing protection, safe browsing, anti bot, privacy guard, WiFi network security, content filtering, security incident report.
Equipment:	No equipment is delivered. The Add-on is available on the subscriber's device valid Epic mobile pay monthly plan subscription connection is active. The activation of the Service is done by downloading the Epic Malta Mobile Security app.
Promotion	First 3 months free

Monthly Access Fee	€1.99 per month
Device Rental Fee	NA

All rates and charges quoted above are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable.

Duration, renewal and termination

Contract duration: Month-to-Month

Termination: If you wish to terminate the service, no penalties apply. To request to terminate the add-on, call us on 247 or visit any Epic store.

Downgrade and Upgrade: Not available

Renewal: Not available

Features for end-users with disabilities: Not available

Other relevant information

For more information on how we collect, use and share personal information see our Privacy Policy by visiting www.Epic.com.mt/privacypolicy or our stores.

Epic Malta Mobile Security

1. The Epic Malta Mobile Security ('Add-on') is offered by Epic Communications Limited ('we' or 'us') to its new and existing residential customers ('you') subscribing to any of Epic's mobile pay monthly plans. When you subscribe to this Add-on, you are automatically accepting to adhere to these Specific Terms and Conditions, <https://www.epic.com.mt/wp-content/uploads/2022/09/Mobile-General-Terms-and-Conditions.pdf>, and any other relevant terms and conditions which will constitute a legally binding agreement between you and us (the 'Agreement').
2. You may subscribe to this Add-on as from the 26th May 2023. This version of the Specific Terms and Conditions is applicable as from 1st of August 2024.

3. Monthly Add-on Fee:

Epic Malta Mobile Security Add-On	
Monthly Add-on Fee	€1.99 per month

Table 1: Monthly Add-on Fee

- 3.1. Promotion: The Add-on is being offered free of charge for the first 3 months of the subscription to the Add-on.
- 3.2. All rates and charges quoted above are inclusive of VAT but exclusive of any other taxes, which may be applicable.
- 3.3. The Add-on will be activated on the date that you subscribe to the Add-on and accept these Specific Terms and Conditions.
- 3.4. Any recurring charges (such as Monthly Add-on Fee) will be charged in advance.
- 3.5. The Add-on is charged in full for the month. For the avoidance of doubt, addition of the Add-on during the month, will have the monthly access fee invoiced in full at the beginning of the following month.

4. The Monthly Add-on:

- 4.1. The Add-on is available with a month-to-month rolling Agreement that recurs automatically every calendar month.
- 4.2. The Add-on carries the following features:

4.2.1. Malicious App Protection

Protects your Android device from both known and unknown malicious apps and updates.
Protects your iOS device from apps not from the App Store.

4.2.2. OS Protection

Detects suspicious device behaviour and alerts you if someone has gained control over your operating system.

4.2.3. Advance Phishing Protection

Blocks phishing attacks both from known and unknown phishing-sites and apps.

4.2.4. Safe Browsing

Protects against malicious websites on all browsers, so you can surf safely.

4.2.5. Anti Bot

Blocks bots from communicating with your device and sending data to outside Command & Control servers, keeping your data safe from being accessed by hackers.

4.2.6. USB and Bluetooth Protection

Protects against malicious apps when you are connected to USB and Bluetooth.

4.2.7. Privacy Guard

Views apps' permissions and controls which apps can see and access your device camera, microphone, location, contacts, and other personal data.

4.2.8. WiFi Network Security

Protects your data from being caught in Man-in-the-Middle attacks when connected to Wi-Fi, so your data remains safe from prying eyes.

4.2.9. Content Filtering

Actively filters all URLs, according to your specified definitions, protecting you from inappropriate content.

4.2.10. Security Incident Report

Notifies you of any on-device security incidents based on your pre-defined customization/Pre-specified definitions.

5. Activating and Installing the Add-on

- 5.1. You may request to add this Add-on by visiting any epic store or calling us on 247.
- 5.2. The installation is carried out by downloading the Epic Malta Mobile Security app ('App') through the link which shall be provided in the message (SMS) that you will receive after your request of the Add-on. Detailed instructions are available on this [link](#).
- 5.3. The delivery of the service is made by activating the App. The activation of the App is dependent on your action to download the App after receiving the SMS with the link to the App. Such SMS may take up to twenty-four hours from your request to add the Add-on.
- 5.4. The App can only be activated on one device at a time.
- 5.5. If you change your phone, you will not be unsubscribed from the service. Simply install the Security App on your new device and follow the steps above in term 5.2 and 5.3. Once done, Add-on will be activated on the new device and deactivated from the old device within 24 hours. This also applies if you uninstall and App by mistake.

6. The App

6.1. The Add-on is provided by Epic in collaboration with CheckPoint (the 'Manufacturer'). The copyright of the App belongs to the Manufacturer. The Subscriber must accept the use terms as described in the "Terms of Use" for the installation of the App, as well as accept the privacy policy of the Manufacturer which is visible once you open the App for the first time.

- 6.2. We do not warrant the correctness, accuracy, reliability, or other relevant property of the App and does not provide any warranty as to its marketability, suitability for the specific purpose and use, or to the security against third party attacks or force majeure events of the services which are subject to terms and conditions.

- 6.3. We shall assume no responsibility for the App and/or for any malfunction, faults, viruses, reduced performance, discontinuation or any form of degradation of the Add-on. Epic shall not assume any responsibility for acts or omissions of third parties and other causes which are beyond its control. We are not liable for any damage or defects caused to you by the installation and use of the Add-on.
- 6.4. The relevant End-user License Agreement that you must accept to use the Add-on through the App is available on the Manufacturer's [website](#).

7. Privacy

- 7.1. In order to activate the App and for your device to be protected, monitoring of your internet traffic through the App is required when you are navigating through the mobile network or via WiFi network. You hereby declare that you have been informed and consent to the specific processing of your traffic data, which is absolutely necessary for the provision of the Add-on and only for the specific purpose in accordance with the privacy policy of the Manufacturer as available at the link [here](#).

8. Termination and Migration

- 8.1. The Add-on is offered on a month-to-month basis and no penalties are applicable for early termination. Hence for the avoidance of doubt, you may terminate the Add-on at any point in time.
- 8.2. The Add-on is offered in conjunction with consumer Epic Pay monthly plans listed [here](#). Should you terminate your Epic Pay Monthly plan with which the Add-on is being offered in conjunction with, then the Add-on will also be terminated.
- 8.3. The Add-on may be terminated by visiting any epic store or calling us on 247.

9. Contact Us

- 9.1. You are advised to visit our website Epic.com.mt, call our Customer Care on 247, send us an email on 247@epic.com.mt or visit one of our retail outlets or authorised dealers, to learn more about this Add-on.