



# Prepaid Survey Participation and Competition 2024

## Terms and Conditions

### 1. Scope

- 1.1 Epic Communications Limited ("**we / us / Epic**") is providing an opportunity for you to participate in a game of skill upon successfully completing a survey questionnaire. The game of skill shall be referred to as **Prepaid Survey Participation and Competition 2024** ('the Competition').
- 1.2 Epic is launching the Competition through an SMS and email, subject to these specific terms and conditions (the "**Specific Terms and Conditions**").

### 2. Definitions

- 2.1 Eligible Participants: means any physical person with a mobile service who is a Maltese resident can participate in this Survey.
- 2.2 Finalist: means the Participant who is randomly selected to answer the skill question.
- 2.3 Participants: means all individuals who respond to the Survey sent to them via SMS or email.
- 2.4 Survey: means the link sent to Eligible Participants.
- 2.5 Winner: means the Finalist who answer the skill question correctly.
- 2.6 Prize: means One (1) Apple Watch SE 40 mm.

### 3. Competition Period

- 3.1 The Competition will commence on the 5/08/2024 upon its announcement via SMS and Email (the "Announcement").
- 3.2 The closing time of the Competition is 1/09/2024 at 23:59 (the "Closing Time"). All entries received after the Closing Time will be invalid and shall not be considered.

### 4. Eligibility

- 4.1 Eligible Participants must be over 18 years of age.
- 4.2 Participation is free of charge. For the avoidance of any doubt, internet access is required for participation and thus participants may incur costs for such access. Epic shall in no way be liable for any such costs.
- 4.3 No person may enter the Competition more than once and persons may not enter on behalf of any other person.
- 4.4 Entries which are incomplete or misspelt are void and will therefore not be considered for the purposes of this Competition.

### 5. How to enter

- 5.1 To enter the Competition, Participants must:
  - 5.1.1 Complete the short Survey received via SMS or email.
  - 5.1.2 For avoidance of doubt, the Survey will not consist of questions which promote Epic's current goods or services.

### 6. Selection of the Winner

- 6.1 Out of the total Participants One (1) Finalist shall be selected at random

- 6.2 The selected Finalist must answer One (1) skill question correctly as asked by Epic representative through a call by Epic.
- 6.3 Once the Finalist answers the skill question correctly, they shall be deemed as the Winner.
- 6.4 If the Finalist answers the skill question incorrectly, a new Participant will be drawn randomly from the remaining Participants using the same selection process and eligibility criteria.

## **7. The Prize**

- 7.1 The Winner will be awarded the below Prize each:
  - i. One (1) Apple Watch SE 40 mm.

## **8. Notification and acceptance of the Prize**

- 8.1 Upon answering the skill question correctly, the Finalist will be notified if they are the Winner.
- 8.2 The Winner must confirm acceptance of the Prize over the call by Epic.
- 8.3 If Winner cannot be contacted, the Prize will be forfeited and a new respondent will be drawn randomly from the remaining participants using the same selection criteria.

## **9. General**

- 9.1 By entering this Competition, you shall be deemed to have accepted these Specific Terms and Conditions.
- 9.2 By accepting the Prize, the Winner are accepting to participate in photos, recordings, videos and/or film session(s) which may be used for marketing or promotional purposes.
- 9.3 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) General [Terms and Conditions](#) , and any other applicable terms and conditions.
- 9.4 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at [www.epic.com.mt/privacypolicy/](http://www.epic.com.mt/privacypolicy/)
- 9.5 We reserve the right to stop, suspend, amend or otherwise alter this Competition and these terms and conditions at any time.
- 9.6 Epic shall not be held liable, for any reason whatsoever, if the Competition is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds (if applicable) and furthermore we shall not be obliged to offer an alternative.
- 9.7 This Competition is in no way sponsored, endorsed or administered by or associated with any organisation.
- 9.8 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Competition.