



Gift Voucher T&Cs 2024

1. Scope

- 1.1 Epic Communications Limited (“we / us / Epic”) is giving a €15 Gift Voucher on Accessory or a €50 Gift Voucher on Phone device/ Wearable to Eligible Customers.
- 1.2 Epic is launching these Gift Vouchers through customer notification via email or letter, subject to these specific terms and conditions (the “Specific Terms and Conditions”).

2. Definitions

- 2.1 Accessory: includes but not limited to chargers, covers, power banks.
- 2.2 Eligible Customer(s): means those customers subscribed to the tariffs indicated in clause 4 and that received the Gift Voucher as part of a customer notification informing them of the changes which will be introduced as of 1st of September 2024.
- 2.3 Gift Voucher(s): means one (1) €15 Gift Voucher on Accessory **or** one (1) €50 Gift Voucher on Phone devices/ Wearable for every Eligible Customer.
- 2.4 Phone device: means any mobile phone device available at Epic.
- 2.5 Wearable: includes but not limited to watches, headphones.

3. Gift Voucher Period

- 3.1 The Gift Voucher will be valid from the 1st of August 2024 until the 31st of October 2024 upon customers receiving the voucher via customer notification.
- 3.2 The closing time of the Gift Voucher is 31st October 2024 at 23:59 (the “Closing Time”).

4. Conditions

- 4.1 Gift Voucher is available to customers subscribed to the following tariffs:
 - (i) **Consumer Customers** – [Starter](#), [Starter Over 60s](#), [Basic](#), [Youth](#), [Standard](#), [Extra](#), [Premium](#) & [Liberty Power](#)
 - (ii) **SOHO Business Customers** – [SOHO Business Access](#), [SOHO Business Essential](#), [SOHO Business Pro](#) & [SOHO Business Premium](#)
- 4.2 Gift Voucher can only be redeemed once.
- 4.3 To claim the €15/€50 Gift Voucher, customers need to visit any Epic store by the end of October and show the Epic notification to an agent.
- 4.4 Gift Vouchers of €15 and €50 cannot be combined in a single purchase.
- 4.5 The Phone device/ Wearable can be bought with Device Financing or as a standalone.
- 4.6 If the total value of the purchase exceeds the value of the Gift Voucher (€15 or €50), the remaining balance must be paid by the Eligible Customer.
- 4.7 If the value of the purchase is less than the value of the Gift Voucher (€15 or €50), the remaining balance of the voucher will be forfeited.

5. General

- 5.1 By using the Gift Voucher, you shall be deemed to have accepted these Specific Terms and Conditions.
- 5.2 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) [General Terms and Conditions](#), and any other applicable terms and conditions.
- 5.3 Usage of your personal information shall be governed by Epic’s Privacy Policy which is available at www.epic.com.mt/privacypolicy/

- 5.4 We reserve the right to stop, suspend, amend or otherwise these terms and conditions at any time.
- 5.5 Epic shall not be held liable, for any reason whatsoever, if these Gift Vouchers are terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds (if applicable) and furthermore we shall not be obliged to offer an alternative.
- 5.6 These Gift Vouchers are in no way sponsored, endorsed or administered by or associated with any organisation.
- 5.7 These Gift Vouchers are not redeemable in cash or on any other service.
- 5.8 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding these Gift Vouchers.

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