

# Epic Festa Frawli Raffle 2024 - Terms and Conditions

## 1. Scope

- 1.1 Epic Communications Limited ("**we / us / Epic**") is providing its customers an opportunity to participate in a raffle (the "**Competition**"). The winner will be selected at random.
- 1.2 Epic is launching this Competition through a raffle at Festa Frawli, subject to these specific terms and conditions (the "**Specific Terms and Conditions**").

## 2. Competition Period

- 2.1 The Competition will take place on the 07/04/2024 upon the start of the Festa Frawli Festival (the "**Announcement**").
- 2.2 The closing time of the Competition is 07/04/2024 at 15:30 (the "**Closing Time**"). All entries received after the Closing Time will be invalid and shall not be considered.

## 3. Eligibility

You can participate in the Competition if you are subscribed to any Epic Mobile Plan. An SMS can be sent to 16290 by participant, this confirms if they are on an epic mobile plan

3.1

## 4. Competition

4.1 To enter the Competition, you must:

- (i) Make a purchase of more than €10.00 at any Festa Frawli stand.
- (ii) Write your Name, Surname and Epic contact number subscribed to an Epic Mobile Plan on a raffle ticket provided at any Festa Frawli stand to participate in the raffle draw, and drop it in the Epic urn present at Festa Frawli in the Mgarr Pjazza.

4.2 Participation is free of charge.

4.3 You can participate in this Competition more than once by making more than one purchase of more than €10.00 at any Festa Frawli stand.

4.4 Entries which are incomplete, misspelt or featuring a number that is not of an Epic customer are void and will therefore not be considered for the purposes of this Competition.

## 5. Selection of the Winner and Prize

- 5.1 Epic shall randomly draw one (1) winner who will win a Samsung Smart TV 43" (referred to as the 'Prize').
- 5.2 The winner will be announced on stage by Festa Frawli personnel at the closing of the Festa Frawli Festival.

### Epic Communications Ltd

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- 5.3 Should the winner not be present at the time of the announcement, Festa Frawli personnel will contact them to collect their prize.
- 5.4 The randomly selected winner must answer a skill question either at the event or if not present at the time of the announcement, via a call and, if answered correctly, confirm acceptance of the Prize on stage.
- 5.5 If the winner cannot be contacted or does not answer the skill question correctly, the Prize will be forfeited and a new participant which is randomly selected, will be eligible to win the Prize.
- 5.6 The Prize awarded cannot be exchanged in return for cash or any other products and/or services.

## **6. General**

- 6.1 By entering this Competition, you shall be deemed to have accepted these Specific Terms and Conditions.
- 6.2 By accepting the Prize, the winner is accepting to participate in photos, recordings, videos and or/film session(s) which may be used for marketing or promotional purposes.
- 6.3 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) General [Terms and Conditions](#) , and any other applicable terms and conditions.
- 6.4 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at [www.epic.com.mt/privacypolicy/](http://www.epic.com.mt/privacypolicy/)
- 6.5 We reserve the right to stop, suspend, amend or otherwise alter this Competition and these terms and conditions at any time.
- 6.6 Epic shall not be held liable, for any reason whatsoever, if the Competition is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds and furthermore we shall not be obliged to offer an alternative.
- 6.7 This Competition is in no way sponsored, endorsed or administered by or associated with any third-party organisation.
- 6.8 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on [247@epic.com.mt](mailto:247@epic.com.mt) or visit one of our retail outlets, if you have any further queries regarding this Competition.

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