



Student Government Voucher Raffle T&Cs 2023

1. Scope

- 1.1 Epic Communications Limited ("**we / us / Epic**") is providing its customers an opportunity to participate in a raffle upon successfully answering a skill question about Epic. The skill question shall be referred to as Raffle ('the Raffle').
- 1.2 Epic is launching the Raffle through a social media post, subject to these specific terms and conditions (the "**Specific Terms and Conditions**").

2. Definitions

- 2.1 Participants: means students verified by the Government who receive Epic's student government voucher.
- 2.2 Eligible Customers: means students who redeem their government student voucher with Epic by the 30th of November 2023.
- 2.3 Raffle: means the skill question asked via a phone call to eligible customers.
- 2.4 Winner: means one (1) person who answers the skill question correctly.
- 2.5 Prize: means one (1) iPhone 15 128GB.

3. Raffle Period

- 3.1 The Raffle will commence on the 16th of November 2023 upon customers receiving the voucher via email from the Government (the "Announcement").
- 3.2 The closing time of the Raffle is 30th of November 2023 at 23:59 (the "Closing Time"). All customers who redeem their voucher after the Closing Time shall not be considered as Eligible Customers.

4. Eligibility

- 4.1 Eligible Customers must have redeemed the student government voucher with Epic by the 30th November 2023.
- 4.2 The student must be subscribed to any of our Fibre Internet services or to the Epic Extra plan (the "Offers").
- 4.3 Participation is free of charge.
- 4.4 No person may enter the Raffle more than once and persons may not enter on behalf of any other person.

5. How to enter

- 5.1 To enter the Raffle, Participants must:
 - 5.1.1 Redeem government voucher with Epic by the 30th of November 2023
 - 5.1.2 Subscribe to one of the Offers mentioned above.
 - 5.1.3 Answer correctly 1 skill question about Epic.
 - 5.1.4 For avoidance of doubt, the Raffle will not consist of questions which promote Epic's current goods or services.

6. Selection of the Winners

- 6.1 Out of the total Eligible Customers one (1) student shall be selected at random to participate in the Raffle.
- 6.2 The selected student must answer one (1) skill question correctly as asked by Epic representative through a call by Epic.

- 6.3 Once the student answers the skill question correctly, he/she shall be deemed as the Winner.
- 6.4 Should the student not answer the call by Epic, a new Eligible Customer will be drawn randomly using the same selection process and eligibility criteria.
- 6.5 If the student answers the skill question incorrectly, a new Eligible Customer will be drawn randomly using the same selection process and eligibility criteria.

7. The Prize

- 7.1 The One (1) Winner will be awarded the below Prize:
- i. One (1) iPhone 15 128GB (the colour is dependant stock availability).

8. Notification and acceptance of the Prize

- 8.1 Within one (1) week after the Closing Time and upon answering the skill question correctly, the Winner will be contacted and notified.
- 8.2 The Winner must confirm acceptance of the Prize over the call by Epic.
- 8.3 If Winner cannot be contacted, the Prize will be forfeited and a new student will be drawn randomly from the remaining Eligible Customers using the same selection criteria.

9. General

- 9.1 By entering this Raffle, you shall be deemed to have accepted these Specific Terms and Conditions of this competition.
- 9.2 By accepting the Prize, the Winner is accepting to participate in photos, recordings, videos and/or film session(s) which may be used for marketing or promotional purposes.
- 9.3 These Specific Terms and Conditions must be read in conjunction with (i) the [General Promo Terms and Conditions](#), (ii) [General Terms and Conditions](#), and any other applicable terms and conditions.
- 9.4 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at www.epic.com.mt/privacypolicy/
- 9.5 We reserve the right to stop, suspend, amend or otherwise alter this Raffle and these terms and conditions at any time.
- 9.6 Epic shall not be held liable, for any reason whatsoever, if the Raffle is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds (if applicable) and furthermore we shall not be obliged to offer an alternative.
- 9.7 This Raffle is in no way sponsored, endorsed or administered by or associated with any organisation.
- 9.8 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Raffle.