



Plug and Play Offer Terms and Conditions

1. You ('you'/customer') understand and accept the terms and conditions set forth herein ('Terms'). These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Specific Terms and Conditions of the selected service tariff plan you are subscribing to ('Tariff Plan') and General Fixed Terms and Conditions, available at [Plug-Play-General-TCs.pdf \(epic.com.mt\)](#). These Terms are applicable as from 11th September 2023 until 11th March 2024. ('Offer Period')

2. The Epic Plug and Play Offer ('Offer'):

2.1 The Offer entitles eligible customers to get a 100% discount on the Eligible Tariff Plan Monthly Access Fee indicated in the applicable Specific Terms and Conditions for the first six (6) months of the subscription ('Discounted Period').

2.2 In order to benefit from the Offer, you have to subscribe to one of the Eligible Tariff Plans indicated below and enter into a 24-months' agreement ('Agreement') as well as accept direct debit mandate as your method of payment. For the avoidance of any doubt, once the Discounted Period expires, you will stop benefiting from the Offer and start paying the full Monthly Access Fee indicated in the applicable Specific Terms and Conditions.

2.3 The Offer Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the discounts and/or the Discounted Period.

2.4 Should you terminate your Agreement prior to the lapse of the Discounted Period, you shall lose the benefits given during the Discounted Period. You shall also pay all applicable termination penalties calculated with the full Monthly Access Fee, irrespective of any discount, in accordance with the respective Specific Terms and Conditions.

3. Eligible Tariff Plans are:

3.1 Epic Plug and Play: Fixed Home Internet Only Services ([Epic-Fixed-Home-Internet-Only-Services-1.pdf](#))

3.2 Epic Plug and Play: Fixed Home Super Internet Only Services ([Fixed – Consumer – Plug & Play | epic](#))

3.3 Epic Plug and Play: Business Office Super Internet Only Services ([Fixed – Business – Plug & Play | epic](#))