

# Basic Plan FREE Speed Upgrade Promotion Terms and Conditions

1. These terms and conditions form an integral part of your agreement for the provision of the services and shall be read in conjunction with the Specific Terms and Conditions of the selected service tariff plan you are subscribed to ('Tariff Plan') and [Promo General Terms and Conditions](https://www.epic.com.mt/tc-general/), available at <https://www.epic.com.mt/tc-general/>. These terms are applicable as from 15<sup>th</sup> February 2023.
  
2. **The Basis Plan FREE Speed Upgrade Promotion** ('Promotion'):
  - 2.1 **Eligible Customers** ('You'): Existing customers as at 13<sup>th</sup> February 2023, subscribed to [Epic Basic Plan](#) and [Epic Basic Plan 2022](#) ('Tariff Plans').
  
  - 2.2 **The Promotion Period**: ('Promotion Period'): The Promotion as explained in term 2.3 below shall be effective from 15<sup>th</sup> February 2023 to 30<sup>th</sup> June 2023. Upon the expiry of the Promotion you shall cease benefitting from the Free Upgrade and you shall have your original Tariff Plans' speed restored.
  
  - 2.3 **The Promotion**: The Promotion entitles You to a Free speed upgrade to your Tariff Plans' current speed to 5G Speeds during the Promotion Period. There shall be no charges or fees in relation to this Promotion and you shall automatically start benefitting of the Promotion without any action needed from your end.
  
  - 2.4 Should You decide to change your Tariff Plan, switch to a Top-up plan or terminate your line, You shall stop benefitting from the Promotion with immediate effect.
  
  - 2.5 The Promotion Period may be further extended at our discretion. We reserve the right to amend, vary and/or terminate the Promotion and/or the Promotion Period without any pre-advice.