

## Talk More

1. Epic Communications Limited's ('We'/'Us'/'Our') prepaid customers ('You'/'Your') have the opportunity to migrate to Our Talk More tariff plan (the 'Tariff') by sending an SMS to 16200 with the word 'MORE' or by calling 247 from your mobile handset.

2. This Tariff shall be launched and shall be effective as from the 28th March 2010. This version of the Specific Terms and Conditions is applicable as from 6<sup>th</sup> April 2023.

### 3. Upon subscribing to the Tariff as per Term 1 above: -

i. You shall be migrated to this Tariff within 24 hours; and  
ii. You shall benefit from a flat rate of €0.30c per hour chargeable every 60 minutes or part thereof when calling any local epic mobile number and any local landline. This means that any voice call made to any epic mobile number and any local landline lasting up to 60 minutes shall be charged at a flat rate of €0.30c.

**3.1.** Any voice call shall be terminated automatically upon reaching the threshold of 120 minutes on 1 voice call.

**3.2.** Any voice calls made to any other local mobile network shall be charged at the rate of €0.30c per minute on a 30 second basis. This means that any voice call made to any other local mobile network lasting up to 30 seconds shall be charged at a flat rate of €0.15c.

4. The rates stipulated in term 3 above shall also apply to call any Maltese or EU mobile/fixed number when roaming in EU countries (this excludes calls and SMSs to Premium numbers both Maltese and EU).

5. Data usage on this plan whilst in Malta or when travelling in the EU will be charged at €0.99 per 200MB valid for one (1) calendar day, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. Any remaining unutilised MBs shall not be carried forward upon the expiration day time-window. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed.

5.1 To see the applicable rates whilst roaming in EU and UK please visit [here](#)

5.2 The following rates apply when roaming outside the EU and the UK:

Usage	From:	Towards:	Rates for Non-EU/UK Usage
<b>Roaming outside the EU/UK</b>	Any rest of the word country	Any rest of the word country	Country is part of Prepaid Traveller: <a href="#">Here</a>
			Country is not part of Prepaid Traveller: <a href="#">Here</a>

Table 1: Roaming rates applicable outside the EU/UK

5.3 Other charges applicable in Malta, EU/UK:

Calls/SMSs to Maltese Premium Rate Numbers	<ul style="list-style-type: none"><li>o Premium Call Rate = fixed line call rate (consumed from plan) + premium rate of the call</li><li>o Premium SMS Rate = charged at the premium rate</li></ul> For more info on premium numbers click <a href="#">here</a> . <ul style="list-style-type: none"><li>o These rates may change from time to time depending on the applicable regulation/s. For the latest applicable rates on premium numbers click <a href="#">here</a>.</li></ul>
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Freephone Numbers	<ul style="list-style-type: none"> <li>o Both fixed and mobile calls towards the 8000X range are neither charged for nor consumed from the bundle.</li> <li>o Mobile calls towards the 800X range (excluding calls towards the 8000X range) are charged at fixed line call rate (consumed from plan) whilst fixed calls are free-of-charge (not consumed from plan).</li> <li>o For more info on Freephone numbers kindly consult the Framework for Freephone services in the 800 range on the MCA website, located <a href="#">here</a>.</li> </ul>
Short Codes	<ul style="list-style-type: none"> <li>o Mobile calls to tariffs type B and C are charged at fixed line call rate (consumed from plan).</li> <li>o Fixed calls to tariff type C only are charged at fixed line call rate (consumed from plan).</li> <li>o For more info on short codes and Tariff Types B and C, kindly consult the Short Code Matrix on the MCA website, located <a href="#">here</a>.</li> </ul>
DES Calls	<ul style="list-style-type: none"> <li>o Calls towards 1182 are charged at the same rate as a call to offnet fixed.</li> </ul>
Calls to International Premium Rate Numbers	<p>Charged outside of your Monthly Bundle</p> <p>Premium Call Rate is applied on a per minute basis</p> <p>These rates may change from time to time depending on the charges applied by the premium number operator. For the latest applicable rates on premium numbers click <a href="#">here</a>.</p>

**6.** All charges deriving from this plan include VAT and any other applicable taxes, unless otherwise explicitly stated.

**7.** You may opt out of this Tariff at any time, free of charge, by calling Our Customer Care on 247 or by visiting one of Our retail outlets.

**8.** You are advised to visit one of our retail stores to find out more about this plan.

**9.** Our [general prepaid terms and conditions](#) and any of Our other relevant terms and conditions shall apply.

**10.** We reserve the right to stop, suspend, amend or otherwise alter this Tariff and these terms and conditions in accordance with the timeframes stipulated by law.