



This contract summary provides the main elements of this service offer as required by EU Law\*. It helps to make a comparison between service offers. Complete information about the Service is provided in other documents

#### Services and Equipment:

Epic WiFi Add-On	
<b>Service Description</b>	Epic WiFi is an Add-On service, used to improve WiFi reception and is applicable to all New and Current Epic Customers who are subscribed to Epic Fibre Services.
<b>Equipment:</b>	Up to 3 WiFi Extenders provided

#### Price

Monthly Add-on Fee	€3.99 per month for 1 device €6.99 per month for 2 devices €9.99 per month for 3 devices
Time Limited Offer	Not Applicable

All rates and charges quoted above are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable.

#### Duration, renewal and termination

**Contract duration:** Month to Month

**Termination:** If you wish to terminate the service, no penalties apply. You must return all Equipment alongside with its original packaging box provided to you by us in good working condition. In default, or should this Equipment be returned damaged or faulty resulting from, but not limited to, misuse, mishandling, wilful damage by liquids, connection to unsuitable supply power, surges, lightening, tampering or service by unauthorised personnel, will be liable to pay us the sum of €60 per missing or damaged WiFi Extender.

**Downgrade and Upgrade:** Not applicable

**Renewal:** Not applicable

**Features for end-users with disabilities:** Not applicable

#### Other relevant information

For more information on how we collect, use and share personal information see our Privacy Policy by visiting <http://www.epic.com/mt/privacypolicy> or our stores.

## Epic WiFi Add-on

1. The Epic WiFi Add-on ('Add-on') is offered by Epic Communications Limited ('we' or 'us') to its new and existing customers ('you') subscribed to any of Epic's fixed internet service found [here](#) ('Epic Fixed Services'). When you subscribe to this Add-on, you are automatically accepting to adhere to these Specific Terms and Conditions, [epic General Fibre Fixed General Terms and Conditions](#) and any other relevant terms and conditions which will constitute a legally binding agreement between you and us (the 'Agreement').
2. You may subscribe to this Add-on as from the 20<sup>th</sup> January 2023. This version of the Specific Terms and Conditions is applicable as from 20<sup>th</sup> January 2023.
3. The **Monthly Add-on:**
  - 3.1. The Add-on is available with a month to month rolling Agreement that recurs automatically every calendar month.
  - 3.2. The Add-on entitles you to get up to three (3) devices ('Epic WiFi Extenders').
  - 3.3. The Add-on provides the Epic WiFi Extenders equipment which increase the WiFi network stability within your premises.
  - 3.4. Epic has no control over the speed of any third-party services, including websites.
  - 3.5. The speed that can be reached on Epic's network when connected to the Epic WiFi Extenders provided when subscribing to the Add-on may differ based on a number of variables, including:
    - 3.5.1. the strength of Epic's network,
    - 3.5.2. the location in the home where the Epic WiFi Extenders are installed,
    - 3.5.3. the amount of devices connected to the Epic WiFi Extenders at any given time
    - 3.5.4. the connection speed that can be reached by the devices connected to the Epic WiFi Extenders.As a result, it might not always be possible to use the Epic WiFi Extenders at their optimum speed.
4. **Monthly Add-on Fee:**

Epic WiFi Add-On	
Monthly Add-on Fee	€3.99 per month for 1 Epic WiFi Extender €6.99 per month for 2 Epic WiFi Extenders €9.99 per month for 3 Epic WiFi Extenders

Table 1: Monthly Add-on Fee

- 4.1. All rates and charges quoted below are inclusive of VAT but exclusive of any other taxes, which may be applicable.
  - 4.2. The Add-on will be activated on the date that you subscribe to and accept these Specific Terms and Conditions and sign this Agreement with Epic.
  - 4.3. Any recurring charges (such as Monthly Add-on Fee) will be charged in advance, together with any other Charges applicable for the previous month (e.g. penalties, if applicable, etc.).
  - 4.4. The Add-on is not a pro-rated service and is charged in advance. For the avoidance of doubt, addition and/or activation of the Add-on during the month, will have the full monthly access fee invoiced at the beginning of the following month together with the full monthly access fee of the following month.
5. **Termination and Migration**
    - 5.1. The Add-on is offered on a month-to-month basis and no penalties are applicable for early termination. Hence for the avoidance of doubt, you may terminate the Add-on at any point in time without the need of any pre-advise.

- 5.2. The Add-on is offered in conjunction with Epic Fixed Services listed [here](#). Should you terminate your Epic Fixed Service with which the Add-on is being offered in conjunction with, then the Add-on will also be terminated.
- 5.3. Upon termination or migration to an Add-on offering lower amount of Epic WiFi Extender devices:
  - 5.3.1. You must settle all outstanding Charges;
  - 5.3.2. You must return all Epic WiFi Extenders equipment being terminated alongside with their original packaging box provided to you by us in good working condition.
  - 5.3.3. In default, or should the Epic WiFi Extenders equipment be returned damaged or faulty resulting from, but not limited to, misuse, mishandling, wilful damage by liquids, connection to unsuitable supply power, surges, lightening, tampering or service by unauthorised personnel, you will be liable to pay Epic the sum of €60 per damaged Epic WiFi Extender.

6. **Service Installation**

- 6.1. The Epic WiFi Extenders are being offered on self-install basis. In case you need a site visit for support or installation of the service, a one time charge of Sixty Euros (€60) shall apply per visit.

7. **Contact Us**

You are advised to visit our website [Epic.com.mt](http://Epic.com.mt), call our Customer Care on 247, send us an email on [247@Epic.com.mt](mailto:247@Epic.com.mt) or visit one of our retail outlets or authorised dealers, to learn more about this Add-on.