

## Rest of World Traveller for Pay Monthly Plans

1. Rest of World Epic Traveller ('ROW Traveller') is applicable for Pay Monthly Plans (excluding certain tariffs). Customers on these respective plans may not opt-out from the ROW Traveller.
2. When roaming with ROW Traveller, you shall be charged a daily fee to benefit from a daily bundle consisting of minutes to call Maltese numbers, receiving calls, SMSs to send to anywhere, and Internet on Your Mobile whilst abroad within the 'ROW Traveller countries' as per term 3.1 below.

### 3. ROW Traveller (available from 1st March 2016)

3.1. As from the 1st March 2016 onwards, when roaming with ROW Traveller, a daily bundle (the 'Daily Bundle'), that is charged at € 5.99 , shall apply. This shall apply for the 'ROW Traveller countries', [listed here](#):

3.2. Each Daily Bundle will include the following:

Traveller Type	Plans	Recurring Daily Bundle
Standard Traveller	Epic Start / Epic S Calls / Epic S Data/ Epic Voice/ Epic Data/ Epic Tango / Unlimited Lite/Epic Basic Epic Standard / Epic M / Epic M Bost / Unlimited Super/Epic Starter/ Epic Standard (launched on the 17 <sup>th</sup> November 2020)/Epic Extra	- 100 minutes to Maltese numbers - 100 SMSs to anywhere - 100MB - Unlimited incoming calls
Premium Traveller	Epic Supreme / Epic L Boost / Unlimited Giga/Epic Premium	- Unlimited minutes to Maltese numbers - Unlimited SMSs to anywhere - 150MB - Unlimited incoming calls

### 3.3. ROW Traveller Out of Bundle Rates:-

Once the Daily Bundle has been exhausted in one day, the following out of bundle rates shall apply:

Service	Rates
Calls to Maltese numbers and other Traveller countries	€0.25 per minute
SMS to anywhere	€0.05 per SMS
Data	€0.05 per MB

Calls excluding Maltese numbers (always out of bundle)

€2.99 per minute

3.4. **ROW Traveller** is not applicable when

3.5.1 Travelling in any country not listed in any country mentioned in Term 3.1 above. Visit the Pay Monthly World Rates (<https://www.Epic.com.mt/ratesbycountry>) for more information on the applicable rates for any other country not mentioned in Term 3.1 above.

3.5.2 If a call is made to any premium or satellite number whilst roaming, the standard premium and satellite rates shall apply ( (<https://www.Epic.com.mt/international-premium-numbers-charging/>)

3.5.3 If travelling at sea (example: cruise liners and ferries), the standard Maritime Roaming rates (<https://www.Epic.com.mt/maritimeroaming>) will apply.

#### 4. ADDITIONAL SERVICES

4.1 When on ROW Traveller, you may avail of the following services with corresponding rates as follows:

Number	Rating	Remarks
+35680049999	Free of charge	Tariff information services
+35699909909	Consumed from Bundle	Mailbox
+35699999247	Free of Charge	Call Centre

#### 5. ADDITIONAL INFORMATION

5.1. You will incur the respective charges in term 3.1 above upon receiving or making a call, sending an SMS, or upon commencing a data session whilst roaming with ROW Traveller in any country mentioned in term 3.1 above.

5.2 In the case of ROW Traveller, the maximum recurrence in term 3.3 above shall be calculated with reference to Central European Time (from 00:00 till 23:59 CET). Unused minutes, SMS and Data cannot be carried over to the next day.

5.3.No bill shock preventor or data roaming notification is available on ROW Traveller.

5.4. All charges relating to ROW Traveller are inclusive of VAT, but are exclusive of excise tax or any other taxes, which may be applicable.

5.5. Epic reserves the right to change the countries and/or networks from time to time for commercial or geopolitical reasons; such changes will happen without notice and it is the customer's responsibility to check prior to travel.

#### 6. General Terms:

6.1 Our Quality of Service term, your respective Plan terms and conditions, and any other relevant terms and conditions shall apply.

6.2 Call our Customer Care on 247, send an email on [247@Epic.com.mt](mailto:247@Epic.com.mt) or visit one of our retail outlets for further info.

6.3 We may suspend indefinitely or for a definite period, amend/delete or terminate these terms and conditions at any time (collectively 'Modifications') for any valid reason, by giving you a 30 day prior written notice with the proposed Modifications. Should you disagree with the Modifications during the 30 day period, you may opt-out of your respective plan without incurring any charges, provided that you inform us of your decision to this effect.

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