

Epic Prepaid Plan Terms and Conditions

1. The Epic prepaid Base Plan (the 'Tariff') is available to Epic Communications Limited's ('We'/'Us'/'Our') prepaid customers ('You') and is the default plan.
2. This Tariff was launched on Friday 4th March 2011. This version of the terms and conditions is applicable as from 30th August 2021.
3. Calls made locally to all local numbers shall be charged at €0.25/min charged on a per minute basis.
4. SMS sent locally to all local mobile numbers shall be charged at €0.10/SMS.
5. Internet usage made locally **and when travelling in EU** shall be charged at €0.99 per 200MB valid for one (1) calendar day, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. Any remaining unutilised MBs shall not be carried forward upon the expiration day time-window. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed.
6. **Other Charges** applicable when in Malta and EU

Local MMS	€0.23 per MMS to any local number when in Malta
Local Video Calls	Video calls are not consumed from the voice minutes of your Bundle. Video calls towards any network shall be charged at the rate of €0.25c per minutes to any local number when in Malta and any Malta and EU number when in EU
International Usage	Please refer to Table below
Calls/SMS to Premium Rate Numbers	Charged outside of your Bundle Premium Call Rate = fixed line call rate + premium rate of the call Premium SMS Rate = charged at the premium rate For more info on premium numbers click here

7. International Charges when in Malta to Zones 2, 3 and 4

Zone	Calls & Video calls without using 1099	SMS	Calls with 1099 prefix
Zone 1 – EU countries	€0.22c	€0.07c	€0.22c
Zone 2	€0.30c	€0.23c	€0.30c
Zone 3	€0.35c	€0.23c	€0.35c
Zone 4	€2.91c	€0.23c	€4.50c

Set-up charge: For International calls to Zone 2 and 3, a set up charge of €0.75c per call will be applied. Rates are charged on a per minute basis.

To benefit from 1099 rates just enter 1099 as a prefix before dialling the international number (for ex: if you're calling a UK number you need to dial 10990044XXXXXX).

For more info visit <https://www.epic.com.mt/tc-general/>

8. Roaming

8.1. Calls and SMSs to any Maltese or EU mobile/fixed number when travelling in EU countries are charged as per your respective local tariff rates (this excludes calls and SMSs to Premium numbers to both Maltese and EU numbers). Internet usage whilst roaming in EU will be charged at €0.99 per

200MB valid for one (1) calendar day, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. Any remaining unutilised MBs shall not be carried forward upon the expiration day time-window. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed.

9. All charges deriving from this tariff include VAT and exclude any other applicable taxes, unless otherwise explicitly stated.

10. Our general prepaid terms and conditions and any of our other relevant terms and conditions shall apply.

11. We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively the 'Modifications'), by giving you a 30 calendar days' prior written notice with the proposed amendments/alterations or stating the reason for the Modifications thereof. Should you disagree with the proposed Modifications during the 30-day time-period, you shall have the right to opt-out from your Tariff Plan by informing us of your decision, we also offer the option to disconnect and collect any unused credit by visiting an Epic store, if applicable. Your continued use of the service after the expiration of the 30-day time-period signifies your acceptance of any amendment.

12. From time to time we may modify the standard settings and/or features of your Plan to offer an additional value. Such changes might include increasing your data, voice or text allowances or improving your connectivity speeds. In case that such changes are approved and considered to be inherently beneficial by the Malta Communication Authority in accordance with applicable laws, we will inform you about the changes by giving you a 1-day prior notice and term 2 above will not apply.