

Terms and Conditions:

Double Value - Facebook Competition 2021

1. Epic Communications Limited (“**we / us / Epic**”) is launching the Double Value Facebook **Competition 2021** (the “**Competition**”) through the epic mt Facebook page, subject to these specific terms and conditions (the “**Specific Terms and Conditions**”).

2. Competition Period

2.1 The Competition will commence on the 06/04/2021 upon its announcement on the official epic mt Facebook page (the “**Announcement**”).

2.2 The closing time of the Competition is 13/04/2021 (the “**Closing Time**”). All entries received after the Closing Time will be invalid and shall not be considered.

3. Eligibility

3.1 Participants must be age 18 or over (epic reserves the right to request proof of age through the presentation of a valid identity card).

3.2 Participants must be Epic customers subscribed to any Epic Prepaid or Pay-monthly mobile plan.

3.3 Participation is free of charge. For the avoidance of any doubt, internet access is required for participation and thus participants may incur costs for such access. Epic shall in no way be liable for any such costs.

3.4 No person may enter the Competition more than once and persons may not enter on behalf of any other person.

3.5 Entries which are incomplete or misspelt are void and will therefore not be considered for the purposes of this Competition.

4. How to enter

4.1 To enter the Competition, participants must:

4.1.1. Visit the epic mt official facebook page <https://www.facebook.com/epic.com.mt>

4.1.2. Write a comment during the Competition Period with the answer to the following question: “Tell us in the comments below who gives you more than you expect and why?”.

5. Selection of the winner

5.1 The participant who receives the highest number of reactions (Like, Heart, Laugh, Care, Angry) on their comment (which comment satisfies the criteria listed in Clause 4.1.2) in the comments section of the Announcement (during the Competition Period) will be selected as the winner of the Competition.

5.2 The selection will be made based on the number of reactions as per clause 5.1 and timestamp and chronological order of the comments, as displayed by Facebook at the moment of the Closing Time.

6. Notification and acceptance of the prize

6.2 The winner will be notified (“**Winner Notification**”) through a reply by epic mt to their comment under the Announcement within one (1) day after the Closing Date.

1. The winner must confirm acceptance of the Prize through the method advised by epic mt in their reply within twelve (12) hours of Winner Notification and must confirm eligibility in line with Clause 3.
2. If the Winner cannot be contacted or fails to confirm acceptance of the Prize within twelve (12) hours of Winner Notification, the Prize will be forfeited and the new winner will be picked from the remaining participants using the same selection criteria.

7 The Prize

7.2 One winner will be selected by Epic. The winner will be awarded the below Prize:

- 7.2.1 Two (2) Epic-branded hoodies and two (2) Epic-branded merchandise bags.

8 Publicity and Personal Information

We may require the winner to participate in photo, recording, video and/or film session(s) (with the Winners' consent).

9 General

- 9.1 By entering this Competition, you shall be deemed to have accepted these Specific Terms and Conditions.
- 9.2 These Specific Terms and Conditions must be read in conjunction with (i) the General Promo Terms and Conditions, (ii) General Terms and Conditions, and any other applicable terms and conditions.
- 9.3 Usage of your personal information shall be governed by Epic's Privacy Policy which is available at www.epic.com.mt/privacypolicy/
- 9.4 We reserve the right to stop, suspend, amend or otherwise alter this Competition and these terms and conditions at any time.
- 9.5 Epic shall not be held liable, for any reason whatsoever, if the Competition is terminated, cancelled and/or postponed to another date. In this event we shall not affect any refunds and furthermore we shall not be obliged to offer an alternative.
- 9.6 This Competition is in no way sponsored, endorsed or administered by or associated with Instagram or Facebook and the participants completely release Instagram and Facebook from any and all liability in connection with this Competition.
- 9.7 You are advised to visit our website, call our Customer Care on 247 from your mobile or 99999247 from any other phone, send us an e-mail on 247@epic.com.mt or visit one of our retail outlets, if you have any further queries regarding this Competition.