

Usage SMS Alert

1. Epic Communications Limited's ('We') pay monthly customers ('You') may check Your usage by benefiting from Our usage SMS Alert services, (the 'Usage SMS Alert')
2. You may subscribe to the Usage SMS Alert service as from the 2nd December 2010. This version of the Specific Terms and Conditions is applicable as from 17th November 2020.
3. The Usage SMS Alert:

3.1. The Pull Service:

Send a blank SMS to 16290 anytime in any given month in order to check Your usage which shall correspond to Your specific Plan of choice. Upon sending the SMS, You shall immediately receive notification of Your remaining usage for that month for Your current Bundle/Add-On according to the specific Plan which You are subscribed to.

AND

3.2. The Push Service:

You shall also automatically receive SMS Alerts from Us whereby We shall draw Your attention upon reaching 80% usage of Your Voice Pack, Internet Pack or SMS Pack and We shall also send you another SMS alert upon reaching the maximum (100%) usage of Your Pack.

4. Such SMS Alerts shall be sent to You as an indication of Your usage for that month. Usage shown is approximate at all times.
5. The blank SMS sent in accordance with Term 3.1 above, shall be free of charge if sent locally. Should You send the blank SMS from abroad then You shall incur a charge according to the roaming network's rate, per SMS sent. The rates are available [here](#) . You shall not incur any charge for the SMS Alerts received.
6. Should You opt to change Your Plan, subscribe to or remove extra Packs or make changes to your contract in any given month, this Usage SMS Alert service shall only be available to You as from the following month.
7. You are hereby advised that the Usage SMS Alert will not work if You currently own a twin-SIM. Upon removal of the twin-SIM, the usage quoted on the SMS Alerts will be that used from the mother SIM. The usage made on the twin-SIM during the said month will **not** be reflected on the Usage SMS Alert.
8. Upon sending the blank SMS in accordance with Term 3.1 above, You shall automatically be deemed to have accepted these terms and conditions.
9. You are advised to call Our customer care on 247, visit Our website on epic.com.mt or visit any one of our retail outlets to learn more about this SMS Alerts service.
10. We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively referred to as the 'Modifications') and for any valid commercial, technical or operational reason, by giving You a 30 day prior written notice with the proposed amendments/alterations or stating the reason for the suspension and/or termination thereof.
11. Should You disagree with the Modifications during the time-period stipulated in Term 10 above, You shall have the right to opt out of this service by informing Us of Your decision to this effect. Upon failure to do so, You shall be deemed as having accepted the Modifications.