

epic SOS Credit Terms and Conditions

1. epic Communications Limited ('we') is providing all its prepaid customers ('you') with an SOS credit service (the 'SOS Service'), subject to the terms and conditions stipulated hereunder.

The SOS Service:- Instead of topping-up your credit via top-up vouchers, you may acquire €2 in credit, which is then deducted automatically upon effecting your next top-up, together with a charge of €0.40c.

2. How to apply for the Service .

2.1 Simply send a blank SMS, free of charge, to 16250. You will then receive an SMS confirming that your prepaid account has been topped-up with €2 in credit. You can only request this SOS Service for up to 2 times in between top-ups and at any time (24/7).

2.2 You may only make use of this SOS Service when your prepaid credit balance falls below €1.

2.3 Upon sending the blank SMS in accordance with term 2.1 above, you shall automatically be deemed as having accepted to adhere to these terms and conditions.

3. General

3.1 This SOS Service will be launched on the 18th of February 2013.

3.2 You can only request this SOS Service for up to 2 times in between top-ups and at any time (24/7). For the avoidance of doubt, the charge will apply each time you request this SOS Service.

3.3 The SOS Service is available whilst roaming.

3.4 Once your account has been topped-up in accordance with term 2.1 above, the top-up shall be considered as final and cannot be cancelled or revoked.

3.5 We shall not be held liable for any direct, indirect or consequential damages which you may suffer if the transaction is not successful for any reason whatsoever.

3.6 Our [general terms and conditions](#) and any of our other relevant terms and conditions shall also apply, including your prepaid tariff plan terms and conditions.

3.7 You are advised to visit our website epic.com.mt call our Customer Care on 247, send us an e-mail on 247@epic.com.mt or visit one of our [retail outlets or authorized dealers](#) , if you have any further queries regarding this Service.

3.8 We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively the 'Modifications') and for any valid commercial, technical or operational reason, by giving you a 30 day prior written notice with the proposed amendments/alterations or stating the reason for the Modifications thereof. Should you disagree with the proposed Modifications during the 30-day time-period, you may refrain from making use of this Service.