## **Maritime Roaming**

1 epic Communications **Maritime roaming** is epic Communications Limited's (hereinafter referred to as 'epic') service for all its customers ('You') whilst roaming at sea on certain ships. Through this service You can now use your mobile phone to make and receive calls, send and/or receive SMS whist travelling on certain cruise ships.

2 All epic mobile telephony customers subscribed to any epic tariff plan (hereinafter referred to as the 'Customer/s') are able to avail of this service.

3 This Tariff is applicable to all voice calls and SMS made or received in open sea on board specific cruise ships (hereinafter referred to as epic Communications Maritime').

4 Text messages sent by Customers will be charged according to the epic World Roaming tariff applicable rates.

5 All calls and SMS made by Customers over the epic Communications Maritime roaming service are charged as follows: a epic Communications Maritime Roaming:

Calling any Destination	€2.36/MB
Receiving Calls	€2.36/MB
Outgoing SMS	€0.35 each
Incoming SMS	Free of Charge

## b AT&T Maritime Roaming:

Calling EU Countries	€3.26/min (charged on a 60 second basis)
Calling Other Countries	€3.38/min (charged on a 60 second basis)
Receiving Calls	€2.80/min (charged on a 60 second basis)
Outgoing SMS	€0.45 each
Incoming SMS	Free of Charge

6 epic Communications **Maritime Roaming:** Customers are advised to <u>click here</u> for more information about ships and itineraries cruising in the Mediterranean region.

**AT&T Maritime Roaming:** Customers are advised to visit <a href="http://www.wmsatsea.com/ships-in-service.html">http://www.wmsatsea.com/ships-in-service.html</a> for more information about ships and itineraries cruising in the Caribbean region.

7 The list of cruise ships may be subject to change from time to time as indicated on our website (www.epic.com.mt). It is highly recommended that you visit our website from time to time to obtain the most updated list of ships and charges for the epic Communications Maritime roaming service.

8 Occasionally, epic may not receive records for calls made from abroad for processing until several weeks after the call is made. 9 All charges deriving from this Tariff include VAT, and any other applicable taxes, unless otherwise explicitly stated.

10 epic cannot guarantee access to, or coverage on board any cruise ship at open sea. The epic Communications Maritime roaming service will be switched off on board the cruise ships whilst within the territorial waters of the country visited. If you are unable to receive access to the epic Communications Maritime roaming service at this time, you may obtain access to another foreign network operator in the visited country. If so, you will be charged according to the normal applicable roaming tariffs.

11 All customers are advised to visit our website (<a href="www.epic.com.mt">www.epic.com.mt</a>), call Customer Care on 247, send an email on <a href="247@epic.com.mt">247@epic.com.mt</a> or visit our retail outlets, to learn more about this service at sea.

12 epic general postpaid and prepaid terms and conditions and any other relevant epic terms and conditions shall apply.

13 epic reserves the right to stop, suspend, amend or otherwise alter this Tariff and these terms and conditions in accordance with the timeframes stipulated by applicable law.