

Genius S

- The epic Genius S Plan ('Genius S Plan'/the 'Plan') is a prepaid plan offered by Epic Communications Limited ('we') to its new and existing customers by invitation only ('you') under these terms and conditions ('Specific Terms and Conditions'), as specific in term 2 below.
- You may subscribe to **the Genius S Plan** as from the 11th November 2019, by invitation only. This version of the Specific Terms and Conditions are applicable as from 15th November 2020. For the avoidance of any doubt you can only subscribe to this tariff plan if you receive an invitation from us.
- These Specific Terms and Conditions constitute act as a legally binding contract between you and us and must be read in conjunction with: (i) [Quality of Service term](#), (ii) [epic General Terms and Conditions](#), and any other term and condition that might be referred therein. In the event of a conflict between any of the terms, the applicable precedence shall be the order in which the terms are mentioned in this term 3 (highest level of precedence first).
- These Specific Terms and Conditions must be read in conjunction with [epic Privacy Policy](#), [epic Traffic Management Policy](#) and [Acceptance Usage Policy](#).
- epic reserves the right to limit the number of the Plans offered to a single person/legal entity.
- All rates and charges quoted below are inclusive of VAT but are exclusive of excise tax or any other taxes which may be applicable, unless provided otherwise.

7. Genius S Plan and Genius S Option:

- You can benefit from the Genius S Plan upon successfully signing up by using one of the methods described in term 8 below. Once you sign-up to the Genius S Plan your download and upload speeds will automatically decrease to 2Mbps giving you the experience explained in the [speed guide](#), and the out of bundle rates set out in Table 2 below shall apply.
- Once you are signed up to the Genius S Plan, you can activate the Genius S 2.5GB ('Genius S Option') upon successfully topping up and avail yourself from the benefits described in the Table 1 below.
- For the avoidance of any doubt, the Genius S Option is only triggered by a successful top-up and you cannot purchase the Genius S Option from your credit, including the Credit Left in account as set out in Table 1 below.

Table 1: Genius S Option benefits:

Benefits	Genius S 2.5GB
Data (to be used in Malta and whilst in EU)	2.5GB
Calls to all local epic Numbers	Unlimited
Price of the Option	€8.99
Validity Period	28 days
Top-Up Trigger	€10 or more Top-Up
Credit in the main account (The amounts listed in this section are final, which means that the 4% excise tax has been already deducted from the topped up amount)	€0.63 left if topped up with €10 €5.43 left if topped up with €15 €10.24 left if topped up with €20 €19.86 left if topped up with €30* €39.09 left if topped up with €50 *(The following top-up denomination is available only online that is through Epic App or epic Website)

- The benefits (Data allowance & epic minutes) provided with this Option is valid for the duration of the Validity Period set out in Table 1 above, unless you top up again with €10 or more whilst your Genius S Option is still valid (see point 1 below).

1) Top up with the same Top Up Trigger amount whilst your Genius S Option is still valid (see Validity Period in Table 1 above)

- a. Any remaining benefits will be carried forward and can be used during your next Validity Period
- b. Example: Day 1 you top-up €10 and you get Genius S 2.5GB which expires in Day 28. On Day 12 you top-up again with €10; this will trigger Genius S 2.5GB again, and you will also keep any unused data from your previous Genius S 2.5GB Option and can be used whilst the 2nd Option is valid.

ii) Topping up with different Top Up Trigger amount whilst your Genius S Option is still valid (see Validity Period in Table 1 above)

- a. Any remaining benefits will be carried forward and can be used during your next Validity Period
- b. Example: Day 1 you top-up €10 and you get Genius S 2.5GB which expires in Day 28. On Day 12 you top-up again with €15; this will trigger Genius S 2.5GB again, and you will also keep any unused data from your previous Genius S 2.5GB Option and can be used whilst the 2nd Option is valid.

7.5 Should the Validity Period of your Genius S Option expire any remaining unused benefits will be forfeited upon the expiration of the Validity Period of your Option. For the avoidance of doubt, this does not apply to the Credit left in your account which will remain available. Upon the expiration of the Validity Period, you will receive an SMS notification whereby we inform you that the Genius S Option has expired and any unused data has therefore been lost.

7.6 In case:

- a. your Genius S Option has expired; or
- b. you have consumed all the benefits provided with your Genius S Option; or
- c. you have signed up to Genius S Plan;

and you have not topped up with €10 or more to trigger another Genius S Option, the rates set out in Table 2 shall apply. For the avoidance of any doubt, the rates set out in Table 2 apply also to any out of bundle usage, i.e. usage of services that are not included in the benefits provided with the Genius S Option (as stated in Table 1).

Table 2: Out of Bundle Rates

Out of Bundle Rates (Local and EU) –	<p>1. Calls: 10c/min</p> <p>2. SMS: 5c per SMS.</p> <p>The above rates apply for any usage done towards any other local number (mobile and fixed), EU to other EU number (mobile and fixed) and also from EU towards Maltese numbers (mobile and fixed). For calls done from Malta towards EU (mobile and fixed lines) the rate of 22c per minute applies whilst for SMS sent from Malta towards EU the rate of 5c per SMS applies.</p> <p>3. Data: 99c per 200MB valid for one (1) calendar day will be applicable. Any remaining unused MBs shall not be carried forward upon the expiration day time-window, for the avoidance of doubt it is valid from 00:00 to 23:59 of the same day when the charge is triggered. This Out of Bundle rate will commence once all the data allowance within the Plan is consumed and will continue to recur until a totality of</p>
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6.25GB. Any data above this limit will be charged at the rate of 2c/MB, unless you purchase an Add-On Bundle listed in Table 3 below.

7.7 You can monitor your usage by sending a blank SMS to 16290 from your mobile phone free of charge. You are hereby being advised that this only serves as guidance as it may not always be accurate. Therefore, should you exceed the data allowance provided with your Option; you will still be liable for all charges for out of bundle usage.

7.8 **Roaming** You can benefit from Genius S Option whilst roaming in the EU as described in in Table 1 above or from the Genius S Plans' Out of Bundle rates set out in Table 2. The EU roaming benefits provided with this Plan are subject to the Fair Use Policy in line with the EU Regulations further explained under Term 13.2 of [General Terms and Conditions](#). Refer to [Rates by Country](#) for more information on charges when roaming outside of the EU.

8. How to sign up to the Genius S Plan:

Sign up	1. Sending a SMS to 16200 from the Mobile number you wish to subscribe, writing 'Secret' OR 2. Visit one of our retail stores with your ID Card and Passport
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8.1 Upon signing up to Genius S Plan, we shall send you a verification SMS confirming that your sign up was successful. You will be automatically switched on to Genius S Plan upon such confirmation.

8.2 In the event that you use your mobile handset before receiving the SMS notification confirming your successful sign-up to Genius S Plan, you shall automatically be charged according to the plan you would be subscribed to prior to initiating the signing up.

8.3 Once you sign-up to the Genius S Plan your speed will automatically decrease to 2Mbps giving you the experience explained in the [speed guide](#), and the Out of Bundle rates set out in term 7.6 above shall apply.

8.4 Upon signing up to Genius S Plan, you will automatically lose any unused benefits that you were benefitting from your previous plan.

9. How to benefit from one of the Genius S Option:

9.1 In order to benefit from one of the Genius S Option, you need to Successfully sign up to the Genius S Plan by using one of the methods described in term 8 above and successfully topping up your account with a credit equal to the Top Up Trigger of Option selected by you (refer to the Top Up Triggers listed in the term 7.3 above).

9.2 The Genius S Option benefits will be assigned once a successful top up is completed.

10. How to unsubscribe from Genius S Option::

Unsubscribe	Send an SMS with 'STOPSecret' to 16200
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10.1 You may unsubscribe from Genius S Plan at any time. Unsubscribing from the Genius S Plan by sending the SMS text provided in this term, will automatically mean that you are opting-out of both the Genius S Plan and the Genius S Option. Upon successfully unsubscribing you will be placed on the epic Base Plan subject to [epic Base Plan Terms and Conditions](#).

10.2 Should you subscribe to another prepaid or post-paid plan whilst benefitting from the Genius S Option any benefits provided with such Option will be forfeited as explained in term 7 above.

10.3 If you, whilst being subscribed to the Genius S Plan, decide to subscribe to any other prepaid plan offered by us or to any Top Up and Get plan or add-on bundle that is not compatible with the Genius S Plan, you shall automatically stop benefitting from the Genius S Plan and your Genius S Option and any unused benefits of such Option shall be lost.

11. Additional Add-On Bundles ('Add-Ons') available with Genius S Option

11.1 All charges deriving from these Add-On bundles are inclusive of VAT but exclude any other additional tax.

11.2 The Add-Ons in term 11.4 below can be purchased by one of the below methods:

11.2.1 By sending a FREE SMS to 16200 with the text indicated in the respective column as per term 11.4 below OR

11.2.2 From the Epic App OR

11.2.3 From the Epic section on our website OR

11.2.7 By visiting one of our Retail Stores Or

11.3 Add-Ons are not limited to one purchase and Add-On bundles can be purchased as many times as required. For the avoidance of any doubt, you cannot purchase any one of these different add-on bundles at the same time while one of the bundle is already active. You can purchase such bundles by using the credit left in your account as mentioned Term 7, Table 1 above or by topping up with €5 and use this credit to purchase bundles, or using a bankcard on your Epic section on our website.

11.4 The below Add-Ons are available with the Genius S Option only (for the avoidance of any doubt these are not available when you are only signed up to the Genius S Plan, you would need to be benefiting from the Genius S Option) any other internet add-ons not mentioned below are not available with the Genius S Option:

Add-On Bundles	Validity Period	Price	To Buy send an SMS with the text mentioned below to 16200	Experience
1GB Daily	24 hours	€0.99c	'1GBDaily'	Full (4.5G)
1 Hour Unlimited Data*	60mins	€0.49c	Exclusive from Epic App.	Full (4.5G)
5GB Bundle (Full Speed)	24 hours	€1.49c	'5GBFull'	Full (4.5G)
1GB for a Week (Full Speed)	7 days	€3.99c	1GBFull'	Full (4.5G)
1GB for a Week (Basic Speed)	7 days	€1.79c	'1GBBasic'	(2Mbps)

*1 Hour Unlimited Data can only be purchased once during a calendar day.

11.5 If the benefits within the Add-Ons are used up prior to the expiration of the respective Validity Period, you may opt to purchase another Add-On through the methods described in term 11.2. For the avoidance of any doubt, the speed of the Add-On will remain for the duration of the whole Validity Period, irrespective of when the Add-On benefit is consumed.

11.6 Any remaining benefits from your Add-On will not be carried forward upon the expiration of the respective Add-On Validity Period.

11.7 Add-On data allowance is consumed prior to the respective data benefits provided with the respective Genius S Option.

12. General Information on this Plan

12.1 When you subscribe to this Plan, you are automatically accepting to adhere to these Specific Terms and Conditions.

12.2 We reserve the right to suspend indefinitely or for a definite period, amend/alter/delete or terminate these terms and conditions at any time (collectively the 'Modifications'), by giving you a 30 calendar days' prior written notice with the proposed amendments/alterations or stating the reason for the Modifications thereof. Should you disagree with the proposed Modifications during the 30-day time-period, you shall have the right to opt-out from your Tariff Plan by informing us of your decision to this effect without incurring any penalties for early termination of your Tariff Plan, as may be applicable. Your continued use of the service after the expiration of the 30-day time-period signifies your acceptance of any amendment.

12.3 From time to time we may modify the standard settings and/or features of your Plan to offer an additional value. Such changes might include increasing your data, voice or text allowances or improving your connectivity speeds. In case that such changes are approved and considered to be inherently beneficial by the Malta Communication Authority in accordance with applicable laws, we will inform you about the changes by giving you a 1-day prior notice and term 12.2 above will not apply.

12.4 If you are using a Blackberry® Easyphone, you need to subscribe to a Blackberry® license fee of €2, inclusive of VAT payable every 30 days. This license fee will allow you to access internet from your Blackberry device. To purchase the Blackberry® license fee, you must send a free SMS to 16200 with the word 'BB'. Upon purchasing the license fee, you shall automatically be charged €2 every 30 days, which amount will be deducted from your mobile credit. Should you wish to stop purchasing the Blackberry® license fee, you must send a free SMS to 16200 with the word 'STOPBB'.

12.5 You are advised to visit our website, send us an email on 247@epic.com.mt or visit one of our retail outlets, to purchase or learn more about this Plan and/or individual Option. Further support on prepaid plans is available at epic.com.mt/support. Mobile data speeds may vary from time to time due to contention ratios on the network and other factors outside our control, which include dependency on the network coverage as well as on your device. Currently our mobile data service on this Tariff Plan is able to support download and upload speeds up to 2MBps. For further information about the mobile data speed of this Tariff Plan, kindly see our [speed guide](#).