

FREE Call Diverts on the epic network

The Call Diverts facility allows postpaid customers active on the epic Communications network (hereinafter referred to as the 'Customer') to direct incoming calls to another mobile or fixed line number.

Customers who divert their calls onto another mobile number active on the epic Communications network whilst in Malta shall avail of this facility free of charge.

Customers who divert their calls onto a mobile or fixed line number active on the network of another operator whilst in Malta or abroad shall be charged for this service in accordance with the applicable call rate on the tariff they would be subscribed to.

FAIR USAGE POLICY: All epic services are subject to epic 's fair use policy. If, in the reasonable opinion of epic, the customer's use is excessive epic may ask the customer to moderate his/her usage. If after epic has given notice to the customer in writing to moderate his/her usage, the customer fails to do so, epic reserves the right to charge the customer for the excessive element of his/her usage, or to suspend or terminate the Customer's service. Furthermore, epic reserves its right to suspend or terminate the customer's service if he/she abuses of the service and/or uses it in a way for which it is not intended.

If you experience any problems setting diverts from your phone, please contact our Customer Services by sending an e-mail to 247@epic.com.mt. You could also call 247 from your mobile phone or 9999 9247 from any other phone. Alternatively, you could also visit one of our [retail outlets](#).